



**LISBURN & CASTLEREAGH CITY COUNCIL**

Island Civic Centre  
The Island  
LISBURN  
BT27 4RL

5 November, 2015

Chairman: Alderman W A Leathem  
Vice-Chairman: Councillor V Kamble  
Aldermen: D Drysdale, A G Ewart and J Tinsley  
Councillors: A P Ewing, J Gallen, O Gawith, A Girvin, A Grehan, H Legge,  
U Mackin, B Mallon, J McCarthy and T Mitchell  
Ex Officio The Right Worshipful the Mayor, Councillor R T Beckett  
Deputy Mayor, Councillor A Redpath

The Monthly Meeting of the **Governance and Audit Committee** will be held in the **Cherry Room, Island Civic Centre, The Island, Lisburn on Tuesday, 10 November, 2015 at 5.30 pm** for the transaction of business on the undernoted Agenda.

Hot food will be available from 5.00 pm in Lighters Restaurant.

You are requested to attend.

**DR THERESA DONALDSON**  
**Chief Executive**  
**Lisburn & Castlereagh City Council**

## AGENDA

1. Apologies
2. Declarations of Interest
3. Minutes – Meeting of Committee held on 13 October, 2015 (Copy Attached)
4. Report by Chief Executive
  1. Independent Review of NILGA
  2. Report by Community Planning Manager
  3. Department of Social Development Campaign – Improving the Uptake of Benefits
  4. Local Government Draft Code of Audit Practice Consultation Document
5. Confidential Business – “In Committee”
  1. Flying a Flag or Flags at Lisburn & Castlereagh City Council Headquarters Building (Lagan Valley Island) (confidential due to containing information which reveals that the Council proposes to make an order or direction under any statutory provision)
  2. Review of Internal Audit Effectiveness (confidential due to containing information relating to any individual)

Members are requested to go to the Confidential Folder to access the Governance and Audit Committee confidential report

6. Any Other Business

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To: Members of Lisburn & Castlereagh City Council

**LISBURN & CASTLEREAGH CITY COUNCIL**

**Minutes of the Meeting of the Governance and Audit Committee held in the Island Civic Centre, The Island, Lisburn, on Tuesday, 13 October, 2015 at 5:30 pm**

**PRESENT:**

Alderman W A Leathem (Chairman)

The Right Worshipful the Mayor  
Councillor R T Beckett

Deputy Mayor  
Councillor A Redpath

Aldermen D Drysdale, A G Ewart and J Tinsley

Councillors A P Ewing, J Gallen, O Gawith, A Girvin,  
A Grehan, V Kamble, H Legge, J McCarthy, U Mackin and  
T Mitchell

**IN ATTENDANCE:**

Chief Executive  
Director of Finance and the Convergence of IT Systems  
Director of Leisure and Community Services  
Transition Manager  
Head of Audit  
Community Planning Manager  
Performance Development Officer  
Audit Officer  
Committee Secretary

1. Apologies

It was agreed to accept apologies for non-attendance at the meeting on behalf of Councillor B Mallon and Mr B O'Neill, Northern Ireland Audit Office.

2. Declarations of Interest

The following declarations of interest were made:

- the Chairman, Alderman W A Leathem, and Councillor U Mackin, declared a non-pecuniary interest in Item 4.6, 'Independent Review of NILGA', due to their membership of that body; and
- Alderman A G Ewart and Councillor U Mackin declared a non-pecuniary interest in Item 4.2 'Special Meeting of Governance and Audit Committee – 27 October, 2015', due to their membership of Lagan Rural Partnership.

3. Minutes

It was agreed that the minutes of the meeting of the Governance and Audit Committee held on 8 September, 2015, as adopted at the meeting of Council held on 22 September, 2015, be confirmed and signed.

4. Report from Chief Executive

Alderman D Drysdale and Councillor H Legge arrived to the meeting at this point (5.37 pm).

It was agreed that the report and recommendations of the Chief Executive be adopted, subject to any decisions recorded below.

Items for Decision

4.1 Audit Matters

Members were reminded that, at the meeting of the Committee held on 8 September, 2015, it had been agreed that the beginning of the meeting in October be devoted to audit matters, specifically “to receive the Northern Ireland Audit Office (NIAO) Audit Report on the Council’s Accounts, along with the annual “Report to Those Charged with Governance” (assuming those reports were ready for presentation to Committee – if not, these would be presented to the January meeting)”.

The Director of Finance and the Convergence of IT Systems advised that the above reports had not yet been received by the Council and that a further report on this matter would be brought to the November meeting of the Committee.

4.2 Special Meeting of Governance and Audit Committee – 27 October, 2015

It was proposed by Councillor O Gawith, seconded by Councillor A P Ewing and agreed that a special meeting of the Committee be held on 27 October, 2015 at 4.30 pm to consider and approve the following:

- (a) Legacy Accounts for Lisburn City Council and Castlereagh Borough Council for the year ended 31 March, 2015
- (b) Lisburn City & Castlereagh District Council (Shadow Accounts) for the period ended 31 March, 2015
- (c) Lisburn City & Castlereagh Borough Statutory Transition Committee for the period ended 19 June, 2014
- (d) Lagan Rural Partnership for the year ended 31 March, 2015
- (e) Lisburn & Castlereagh Peace III Statutory Joint Committee for the period ended 31 December, 2014
- (f) Review of Internal Audit Effectiveness – Report from Ernst & Young
- (g) Performance Improvement Audit for Lisburn & Castlereagh City Council

The Chairman, Alderman W A Leathem, pointed out that items (a) to (e) above would be for noting and items (f) and (g) would make up the substantial part of the meeting. It was noted that, at the special meeting of Council held on 12

4.2 Special Meeting of Governance and Audit Committee – 27 October, 2015  
(Contd)

October, 2015, delegated authority had been granted to the special meeting of the Governance and Audit Committee on 27 October to consider these items.

4.3 Audit Reports

Members having been provided with a copy of an Audit Summary Report in relation to Cash Handling Processes at Lagan Valley LeisurePlex, Dundonald Ice Bowl, Lough Moss Activity Centre and Castlereagh Hills Golf Club, together with a Credit Card Income Audit Summary Report, it was proposed by Councillor O Gawith, seconded by Councillor A P Ewing and agreed to recommend that their contents be approved.

During discussion of the Audit Summary Reports:

- (a) it was agreed that, whilst the 'design' of the controls in place in relation to cash handling had been reviewed, prioritisation should be given to ensuring the 'operation' of the controls were tested;
- (b) in light of the fact that different centres used different systems for credit card sales and staff of the extant Lisburn City and Castlereagh Borough Councils would have received different training, it was agreed that adequate training now be provided to all staff whose duties included processing credit card income;
- (c) it was agreed that, as part of the banking tender that was currently underway, consideration would be given to the different systems presently in place at Council facilities in relation to credit card sales with a view to the possibility of the same system being used throughout all facilities, in order to bring about efficiencies and economies.

4.4 Update on Performance Improvement

Members were provided with, and noted the contents of, a copy of an update report on performance improvement, together with a copy of Lisburn & Castlereagh City Council Performance Objectives.

In relation to the Performance Improvement Audit & Assessment 2015-2016, as referred to in the update report, the Performance Development Officer advised that the auditor was now in the process of drafting the Council's 'letter of assurance', which was expected to be received by the Chief Executive at the end of October 2015. A further report on this matter would be presented at the special meeting of the Committee on 27 October.

4.5 Away Day – 19 October, 2015

Members present at the meeting were provided with a revised copy of a detailed programme for the Away Day taking place on 19 October, 2015. It was proposed by Alderman J Tinsley, seconded by Councillor A P Ewing and agreed that the programme be approved.

4.5 Away Day – 19 October, 2015 (Contd)

Discussion ensued during which Alderman A G Ewart expressed concern that not all Members would be available to attend the Away Day on 19 October. He further pointed out that decisions could not be taken at the Away Day. The Chief Executive explained that the purpose of the Away Day was for Officers to receive feedback from Members to allow a work programme to be drawn up that would support Members' wishes in respect of the capital works programme. A further Away Day would be organised to take place on an evening in order to gain input from as many Members as possible. The Chief Executive confirmed that any decisions would require to be taken through Committees and Council, not at the Away Day.

Councillor U Mackin having stated that it would be useful if Members could be provided with information on the content of the capital works programme in advance of the Away Day, the Transition Manager advised that a number of papers would be provided to Members prior to the Away, by 16 October at the latest.

Reference having been made to the information evening taking place on 15 October, the Director of Finance and the Convergence of IT Systems advised that the purpose of this was to provide Members with a flavour of what it was intended to achieve from the Away Day. At the request of the Chairman, Alderman W A Leathem, it was agreed that the Director make available to Members, either via Sharepoint or email, any information which would be provided at the information evening.

4.6 Independent Review of NILGA

The Head of Audit left the meeting at this point (6.07 pm).

Members were provided with a copy of a letter dated 10 September, 2015 from NILGA, together with a copy of the final draft of the Independent Review of NILGA, which had been carried out by SOLACE in Business.

The following two-stage response had framework had been suggested; however, this had been offered only as an option and councils could respond differently to that outlined:

- (a) firstly, seeking that each council had an opportunity to provide a high-level response by Friday, 6 November, 2015, setting out a corporate view regarding the strategic imperative and direction of the Review, together with additional comments in regard to any specific views in regard to the recommendations contained therein; and
- (b) secondly, that more detailed development of the potential outcomes and recommendations – based upon the responses received – were completed in partnership with 'task and finish' input from councils, from December 2015 through to March 2016 and developed subsequent to this according to councils' requirements.

4.6 Independent Review of NILGA (Contd)

It had been recommended that the Council accept the two-stage response framework and that a high-level response (as referred to in (a) above) be presented to the Council meeting on 27 October, 2015 for agreement and subsequent submission to SOLACE in Business by 6 November, 2015.

Lengthy discussion ensued during which Members made the following comments regarding the draft of the Independent Review of NILGA report:

- there was concern that NILGA was picking up on things that SOLACE had said would be right and good to do;
- there was concern in respect of the NIA Minister quote at point 2.3 “Northern Ireland does not need 11 “mini-Stormonts” all doing their own thing!”. It was considered that this defeated the purpose of having 11 councils, locally accountable to the people and providing local services to the local community; and
- there was concern that the thrust of the document was that NILGA was seeking more powers for councils and more things for them to;

Following discussion, it was proposed by Councillor U Mackin, seconded by Alderman D Drysdale and agreed to recommend that:

- (a) an extension to the deadline of 6 November, 2015 be sought in order to allow full consideration of the review paper;
- (b) a copy of the final draft of the Independent Review of NILGA be emailed to all Members of Council the following day, seeking feedback by Wednesday, 21 October, 2015;
- (c) Officers draft a response to the paper, incorporating the above comments by Members, together with feedback provided by Members as referred to in item (b) above, and that this response be presented to the meeting of Council on 27 October, 2015;
- (d) if at the Council meeting on 27 October it was deemed necessary to have more in-depth consideration of this matter, delegated authority would be sought for the Governance and Audit Committee to consider this at its November meeting.

4.7 Governance and Leadership – Northern Ireland in Transition  
18 November, 2015 – Belfast

Members having been provided with a copy of information regarding the above conference, the cost of attendance at which was £195 plus mileage, it was agreed to recommend that the Chairman and Vice-Chairman, or their nominees, attend. It was noted that, in the event of the Chairman or Vice-Chairman not being able to attend the conference, Alderman D Drysdale would wish to take their place.

Items for Noting

4.8 Call-in Procedure

The Chief Executive reported that SOLACE was currently considering the development of a regional paper from the 11 councils which would then be considered by the Party Group Leaders Forum (PGLF). After discussion at the PGLF, a report would be brought to the November meeting of the Committee.

Alderman A G Ewart having enquired why this matter was being considered by SOLACE, rather than NILGA, the Chief Executive explained that the call-in procedure was new for all councils. Whilst each council would require to make its own decision regarding the procedure, SOLACE was considering the matter in order that councils could maximise on learning from the different experiences each had encountered in relation to call-ins.

A number of Members having expressed concern that it had been intended that this matter would be discussed by the PGLF in advance of being reported to Committee, even though the Forum did not have decision-making powers, it was agreed that the regional paper would not be presented to the PGLF and would instead be reported directly to the Governance and Audit Committee.

4.9 Update on Community Planning

Members were provided with, and noted the contents of, an update report on community planning. The Community Planning Manager advised that she would provide a detailed report to the November meeting of the Committee, covering the following:

- updated work plan;
- feedback from the community conversations held during the summer, tied in with feedback from the community planning conference;
- options on structures of the community planning partnership and how the council should be taking this forward. The report would reflect on what other councils in Northern Ireland were doing and would primarily focus on what the Audit Office in Scotland said worked well;
- identified gaps in the information collated from the community conversations and the community planning conference; and
- resources and the need for contributions from other partners.

The Chairman, Alderman W A Leathem, thanked those Members who had attended the community planning conference and, on behalf of the Committee, he thanked the Community Planning Manager for her time, commitment and hard work in organising the event.



5. Any Other Business

5.1 Update on Robinson Centre  
Alderman D Drysdale

Alderman D Drysdale having sought an update in relation to the Robinson Centre, the Chairman, Alderman W A Leathem, stated that it would be necessary to discuss this matter "in committee".

"In Committee"

It was proposed by The Right Worshipful the Mayor, Councillor R T Beckett, seconded by the Deputy Mayor, Councillor A Redpath, and agreed that this matter be considered "in committee", in the absence of members of the press and public being present.

The Chief Executive provided a verbal update in respect of the legal process relating to the Robinson Centre and stated that any future substantial developments would be reported to the Committee.

Resumption of Normal Business

It was proposed by Alderman A G Ewart, seconded by the Deputy Mayor, Councillor A Redpath, and agreed to come out of committee and normal business was resumed.

There being no further business, the meeting was terminated at 6.40 pm.

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Mayor/Chairman

**LISBURN & CASTLEREAGH CITY COUNCIL**  
**MEETING OF GOVERNANCE AND AUDIT COMMITTEE – 10 NOVEMBER, 2015**

**REPORT BY DR THERESA DONALDSON, CHIEF EXECUTIVE**

**PURPOSE AND BACKGROUND**

The purpose of this report is to set out for Members' consideration, a number of recommendations relating to the operation of the new Council.

**The following decisions are required:**

**To agree the draft response, subject to any comments or amendments Members may wish to make, for submission on 11 November, 2015, with a caveat advising that the response was subject to ratification by Council on 24 November**

**To agree that the recommendations contained in the Community Planning Manager's report be considered and agreed**

**To agree to support the roll out of the "Improving the Uptake of Benefits Campaign" across the Lisburn & Castlereagh City Council area**

**To agree the contents of the draft response to the consultation document, subject to any additional comments/amendments Members wish to make**

**ITEMS FOR DECISION**

**1. INDEPENDENT REVIEW OF NILGA**

Further to consideration of this matter at the Committee meeting held on 13 October, 2015, I can confirm that an extension to the deadline of 6 November for submission of a response to the Independent Review of NILGA document has been given. The new deadline is 11 November.

Attached, under **Appendix 1**, is a copy of a draft response to the Independent Review of NILGA document.

**Recommendation**

It is recommended that the draft response be agreed, subject to any comments or amendments Members may wish to make, and submitted on 11 November, 2015 with a caveat advising that the response was subject to ratification by Council on 24 November.

2. **REPORT BY COMMUNITY PLANNING MANAGER**

Attached, under **Appendix 2**, is a copy of a report by the Community Planning Manager.

**Recommendation**

It is recommended that the recommendations contained in the Community Planning Manager's report be considered and agreed.

3. **DEPARTMENT OF SOCIAL DEVELOPMENT CAMPAIGN – IMPROVING THE UPTAKE OF BENEFITS**

Attached, under **Appendix 3**, is a copy of a report by the Equality Officer in relation to the above matter.

**Recommendation**

It is recommended that Members support the roll out of the “Improving the Uptake of Benefits Campaign” across the Lisburn & Castlereagh City Council area.

4. **LOCAL GOVERNMENT DRAFT CODE OF AUDIT PRACTICE CONSULTATION DOCUMENT**

The Northern Ireland Audit Office has issued a consultation document on the Local Government Draft Code of Audit Practice. This document can be accessed at [www.niauditoffice.gov.uk/index/publications/consultation - code of audit practice.htm](http://www.niauditoffice.gov.uk/index/publications/consultation - code of audit practice.htm).

Responses have been requested by 1 December, 2015. Attached, under **Appendix 4**, is a copy of the Council's draft response to the consultation document.

**Recommendation**

It is recommended that the Committee agree the contents of the draft response to the consultation document, subject to any additional comments/amendments Members wish to make.

**DR THERESA DONALDSON**  
**CHIEF EXECUTIVE**  
**5 November, 2015**

## **Draft Response to NILGA Independent Review**

### Introduction

Lisburn & Castlereagh City Council welcomes the opportunity to respond to the independent review of NILGA.

Members considered that NILGA should re-visit its core values and redefine its primary services and functions on behalf of Local Government representation across Northern Ireland.

It is seen as very necessary, that time should be taken to consider the key drivers that will provide a united voice for local government moving forward through a strategic approach to relationships with Local Authorities, SOLACE and NILGA.

### Defined Roles

Members recognise that Local Authorities and SOLACE have an opportunity to shape how the strategic needs of Councils develop and are met and that NILGA has a key supporting role in that process, especially from an influencing perspective of policy development with central government etc.

It is important to reflect that Councils should lead in the context of their own delivery of services, both sub-regional and/or regional issues.

The reference in the review to the re-vamp of the Partnership Panel being led by NILGA causes concern with Members, in that the Council would wish to see a much more integrated approach with key Council representation on the panel and/or in a supporting forum.

Members would be very supportive of a role for NILGA in building political leadership support at high level within its role but feel that the likes of economic development and regeneration issues should be led by Councils themselves.

NILGA needs to ensure its Working Groups are closely aligned to both the proposed new central government Departmental structures and the functional areas of Local Government.

### Conclusions

Members would re-iterate that NILGA's primary focus should be on its core functionality.

Also, that subject to proper engagement with Local Authorities and SOLACE it may well afford the opportunity to consider a more robust approach to many of the new functions listed in the report as local government transformation moves forward.

The Council would support the draft report findings, in that NILGA should focus on its core deliverables over a shorter term by providing a key support role for local government.

Also, for the sustainability of NILGA and its reliability on local authority funding streams, it would encourage active engagement to agree a financial modelling process that would work for all.

NILGA should also work closely to develop an appropriate action plan with local authorities to ensure that both organisations review the required mutual benefits anticipated.

## **Governance and Audit Committee – 10 November, 2015**

### **1. NI Courts and Tribunal – Rationalisation of the Courts' Estate Letter from the Minister of Justice**

Attached, under **Appendix CPM 1**, is a copy of a letter received from the Minister of Justice regarding the future of Lisburn Courthouse. It implies that a decision will be issued soon and that the Council should liaise with a number of Department of Justice (DOJ) officers to discuss proposals.

#### **Recommendation**

It is recommended that the Members agree to meet the DOJ officers to discuss ideas for the future use of the Courthouse.

### **2. Statutory Guidance for the Operation of Community Planning**

Attached is the link to the Statutory Guidance for the Operation of Community Planning Local Government Act (Northern Ireland) 2014.

<http://www.doeni.gov.uk/council-guidance-lg2815-community-planning-oct-2015.pdf>

#### **Recommendation**

It is recommended that the Members note the content of the Statutory Guidance for the Operation of Community Planning Local Government Act (Northern Ireland) 2014.

### **3. Community Planning Engagement Strategy**

Attached, under **Appendix CPM 2**, is a copy of the Engagement Strategy for Community Planning which was amended to take account of Members' comments.

#### **Recommendation**

It is recommended that the Members note the content of the Engagement Strategy.

### **4. Update Report on Community Planning**

Attached, under **Appendix CPM 3**, is an update report on Community Planning which outlines what has been achieved to date, the emerging themes and potential pilot projects. The report provides information on possible structures for the Community Planning Partnership, having considered examples from other jurisdictions.

#### **Recommendation**

It is recommended that the Members (a) note the content of the emerging themes and potential pilot projects; and (b) consider the information outlined and suggest a preferred option for the Lisburn and Castlereagh Community Planning Partnership to be presented to the statutory and support partners at a subsequent meeting.

FROM THE OFFICE OF THE JUSTICE MINISTER



Department of

**Justice**[www.dojni.gov.uk](http://www.dojni.gov.uk)

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Our ref: COR/660/2015

Ms Catharine McWhirter  
 Community Planning Manager  
 Lisburn and Castlereagh City Council  
 Civic Headquarters  
 Lagan Valley Island  
 Lisburn  
 BT27 4RL

14 October 2015

*Dear Ms McWhirter*

Thank you for your letter of 30 September and your response to the consultation. I have noted your comments about Lisburn courthouse and the community planning approach to the provision of public services in the local area.

As I have indicated my intention to announce the outcome of the public consultation exercise in relation to all eight court buildings within weeks, it would not be appropriate to delay the announcement of my decision.

Nevertheless, I am keen that my Department listens carefully to the ideas that the Council may have in regards to Lisburn courthouse and to engage in the community planning approach taken by the Council. You may wish to discuss the ideas for community planning for Lisburn courthouse further with the NICTS Chief Executive, Ronnie Armour, and the Head of Court Operations, Peter Luney. Arrangements can be made through the Chief Executive's office on 028 9041 2329.

*Yours  
 David Ford*

**DAVID FORD MLA**  
 Minister of Justice

## Community Engagement Strategy

### Introduction

The Lisburn and Castlereagh City Council Corporate Strategy 2015/2017 clearly sets out its vision and values for the new Council. The vision is 'To be a progressive, dynamic and inclusive council, working in partnership to develop our community'. This will be achieved through the values of accountability, civic leadership, transparency, inclusivity, value for money and excellent standards.

These values are paramount for the success of all the work of the Council and as the facilitator of the community planning process this Community Engagement Strategy will be implemented to ensure success of the outcomes of the Community Plan.

### Who is this strategy for?

This strategy is for anyone who is interested in playing a part in improving Lisburn and Castlereagh's future. This includes the Council, public and private organisations, voluntary and community groups, residents, workers, young people and older people and any individual with an interest in how their environment and community evolves.

### Rules of Engagement for Community Planning

The rules are based on the Council's vision and values:

**Accountability:** The Council will be accountable to all the people participating in the engagement process, by giving everyone the opportunity to be involved and by providing timely and honest feedback on the process.

**Civic leadership:** The Council will drive and facilitate the community planning process through the civic leadership of the Members.

**Transparency:** The Council will be open and honest, and have clear and agreed purposes, and methods that achieve these purposes. Accurate and timely information and feedback are crucial for effective engagement therefore the Council will share knowledge and information openly with residents and partner organisations, whilst respecting confidentiality. The Community Planning Partnership will use what is learnt from contact with local people to better understand and engage with communities, and to improve the services the Council delivers.

**Inclusivity:** The Council will ensure that fairness, equality and inclusion underpin all aspects of community engagement through Section 75 and Good Relations commitments. This will allow everyone to share ownership of the agenda, and to enable all viewpoints to be reflected. The Community Planning Partnership will listen and respond to individuals and communities, enabling and empowering the City's residents to play an effective role in setting priorities, designing services and influencing decisions to shape the local area.

**Value for money:** The Council will create a central log of the community planning partners' engagement activities to provide an overview of what consultation has and



will be undertaken, and use the findings where applicable to avoid consultation overload and duplication.

**Excellent standards:** The Council will review and improve the quality of community engagement through a commitment to learning from experience.

These principles highlight the importance of equality and recognising the diversity of people and communities; a clear sense of purpose; effective methods for achieving change; building on the skills and knowledge of all those involved; commitment to learning for continuous improvement.

These rules ensure that:

- Engagement is effective and influential
- People are linked to decisions being made
- Decisions better relate to community aspirations and needs
- There is trust and confidence in the engagement process

In following these rules, the Council will strengthen community leadership and relationships, build upon its reputation, improve customer service and ultimately make Lisburn and Castlereagh City Council a better place. This may take some time depending on the development and maturity of the groups and organisations involved.

## **Citizen centred delivery**

One of the key principles of effective service delivery is the need to ensure that Citizens are at the heart of planning and development. To achieve effective Citizen Engagement, it is recognised that stakeholders need to understand the governance and decision making processes and be afforded the opportunity to engage at an appropriate level based on their own circumstances.

This strategy will focus on the need for citizen centred delivery and create opportunities for local people and service users to shape policy choices, decide on services and allocate resources. It will also recognise the important consultative and representation role that our various community, voluntary and commercial organisations play and their ability to support localised and issue based engagement.

In designing the Community Planning process the Council will ascertain the key critical factor of either 'local knowledge' or 'local representation'. Whilst both factors are important, it is recognised that the engagement topic should help dictate which one the engagement process should place emphasis on.

## **Local Knowledge**

When designing for local knowledge the Council will recognise that processes should allow different perspectives to be surfaced in ways that enable people to learn from others and gain a better understanding of the issues they are facing. This will involve

identifying the different individuals and groups likely to have a perspective on the issue and ensuring that they can participate. The aim of the process will be to enable a constructive dialogue informed by these multiple perspectives.

## **Local Representation**

When designing for local representation the Council will be creating processes to select individuals who directly represent the interests or views of specific neighbourhoods, social groups or service users. These individuals speak on behalf of others and so accountability also becomes important. This focuses attention on the means by which people can be 'chosen' (elected or selected) to act as representatives and on the mechanisms through which they can give and be held to account.

## **Forms of community engagement**

### **Informing**

In order to get involved in influencing services, policies and decisions in Lisburn and Castlereagh City Council participants will need to know what is going on and when. They will need clear and accurate information relating to when and how decisions affecting services and future policy are made. Communications should enable participants to:

- understand the way partners perform their duties and use their resources
- be aware of the services provided
- be involved in decisions that affect them
- find out about proposed policies in a timely and transparent way
- be at the heart of the continual improvement of services

To achieve this, information must be:

- open and honest
- clear, relevant, accurate and easy to understand
- up-to-date and easy to find
- as accessible as possible to everyone in the community
- two-way where possible so that everyone's views can be heard
- clear in providing contact details for any further enquiries
- co-ordinated with partners
- available in alternative appropriate formats (e.g. large print, Braille, other languages)

This could include the following forms:

- Posters, postcards, fliers, banners, advertising and publications
- Local newspaper press releases, publications, radio and TV interviews
- Newsletters, letters, leaflets or summaries
- Information stalls/open days/roadshows/exhibitions
- Public and specific meetings, presentations, briefings
- Website updates

- Email, texts alerts, Twitter, webpage subscription, Facebook, MySpace, podcasts, aural cd's

## **Consulting**

Consultation allows you to have your say about the decisions and local services that affect our customers. It needs to provide genuine opportunities for participants to take part and for their views to be heard and acted upon. Consultation can vary from surveys to discussions, such as focus groups and panels.

The key principles of good consultation to follow are:

- It should be meaningful and relate to a decision, service or policy that can be affected by the results
- It should have a clear purpose, saying why it is being carried out and how the results will be used, so that everyone understands how their involvement will influence the final decision
- It should be well timed so that decisions are informed at the earliest stage possible
- It should represent a balanced cross-section of the local community, including those who work, live, visit and study in the City Council area, as well as groups, organisations and businesses if appropriate
- It should be clearly written and presented
- It should be co-ordinated and linked with other relevant services or partners to avoid 'consultation fatigue' and duplication of effort, time and cost
- Consultation responses should be analysed and used to inform decisions, with clear feedback showing how the Council has listened and what has changed as a result of the consultation

Methods of consultation include:

- Questionnaires and surveys, structured feedback form, polls
- Online surveys and e-consultation (via the internet)
- Face to face interviews/telephone interviews/video soapbox
- Residents', citizens', user panels and community groups
- Discussion/focus groups/forums/e-forum
- Written consultation through letter or email
- Consultation events/workshops/roadshows/exhibitions/general events/festivals/shows/videocube
- Online consultation, discussion groups and blogs
- Mystery shoppers (undercover check on quality of service provision)
- Public, neighbourhood or specific meetings or surgeries
- Documents or information available in offices, public buildings and online
- Verbal consultation with community representative acting as a scribe

## **Involving**

Involvement is the most interactive form of engagement, over and above being informed and consulted. It should influence decision-making and service delivery and

include influencing decisions, co-designing or commissioning services and working with partners to judge how good services are. The ultimate aim is to give participants the opportunity to influence decisions so that the right services are offered in the right way for the people who use them.

Involvement may be through expressing opinion at meetings, working at a local level with partners or other organisations to design policies and services and potentially running some services. It may also involve working with senior staff or representatives of organisations or councillors through scrutiny reviews to look at services and policies.

The key principles of involvement are that it should:

- be the norm rather than the exception, so that the Council seeks to include interested parties and representatives of local people in the design of policies and services as a matter of course
- encourage direct participation in decision-making, encouraging people where possible
- encourage aspects of services to be delivered directly by the users of those services
- encourage people to work with partners in assessing services
- be inclusive and accessible
- be transparent so that it is clear how involvement has fed into the final decision

Methods for involving participants include:

- Public or specific targeted discussion meetings with interested parties
- Public or stakeholder workshops to identify issues and shape options
- Planning For Real or EcoCity events
- Public visioning events, ideas competitions, interactive displays
- Consensus conference (questioning experts before making recommendation)
- Online discussion forums
- Review sessions
- Participatory appraisal (undertake own assessment, analysis and planning)
- Community led plans (e.g. DEA plans/neighbourhood plans)/community action plans
- Co-production (design a service)
- Community development and capacity building
- Participatory budgeting
- Interact with MLAs, Councillors, Council officers and partners.

## **Checklist for Engagement**

Before any engagement process begins the Council and its partners will refer to the checklist below.

The Council and partners will:

- list who should be involved, who will be directly affected by the decision, who has expertise to offer, and who may need extra help to get involved
- take advice on who to involve, and how, from other relevant groups
- make available the resources to make sure the people identified have a chance to get involved
- think about how to share resources and make involvement more comprehensive
- be clear why people are involved in making a decision
- be clear what decisions are being made
- make sure everyone is properly informed of the facts and background
- be clear what can and cannot be changed
- focus on early involvement when people can influence the process
- give plenty of notice of events and hold them at various times to ensure a wide range of people can attend
- co-ordinate with other consultations by partner organisations

## **Consultation Events**

Consultation events will:

- be planned in an environmentally sensitive way
- be planned in a culturally sensitive way
- be aimed at an appropriate level depending on the impact the decision or policy will have
- use accessible venues by considering physical access, proximity to those most affected by a decision, and access to services such as buses and childcare
- use a range of methods to inform, consult and involve people
- communicate in a clear, well-organised and simply written format according to the particular participants
- use creative and interactive methods where possible to encourage people to take part, particularly seldom heard groups

## **Roles and Responsibilities**

Successful community planning requires all partners to work together to ensure that public engagement and community involvement is as inclusive as possible. The nature and degree of community involvement will inevitably vary at different stages of the process and according to the issue. Moreover, community engagement is likely to reveal differences of view - particularly about priorities for action - not all of which will be reconcilable. The Community Planning Partnership will need to consider:

- how community views are going to influence and inform the decision-making process;
- how differences of view are to be aired and resolved within the local strategic partnership; and
- how decisions are to be explained to communities.

It is important that in seeking the views of communities, the Council and the community planning partners do not inadvertently raise expectations that they cannot meet. Clear parameters need to be established and communities should be given full information about the context and constraints within which public service providers operate (e.g. Programme for Government, healthcare targets, resource levels and statutory limitations). The process is about dialogue, including communication about limitations as well as possibilities. Where there are genuine constraints, these need to be explained so that the partners - including local communities - can understand them and work within them.

## **Councillors**

The success of any engagement and community planning process will depend on the sense of ownership it generates within the community, and elected representatives have a key role in that.

All councillors should be involved as:

- representatives of their wards, leading and listening to formal and informal discussions and consultations, and representing these community views
- members of overview and scrutiny committees
- members of area and neighbourhood forums and committees.
- council representatives on outside bodies, ensuring that their views receive full expression in drawing up plans and policies

The processes of public engagement, when supported by committed leaders, offer a major opportunity to develop broader community understanding of the challenges, and to establish a positive on-going dialogue with the community and its constituent groups.

Councillors engaged in the community planning partnership have the ability to commit the local authority in agreement with the wider partnership to take action to deliver the priorities agreed as part of the community plan.

## **The Wider Community**

The involvement of the wider community is central to the effective development and implementation of the community plan, and to change and improvements in the longer term. There is an often untapped pool of ideas, knowledge, skills, experience, energy and enthusiasm among individuals, groups and communities as a whole which, if realised, can be a real driver for change. The Community Plan should provide an opportunity to put local people at the heart of partnership working and should be grounded in the views and expectations of those people.

If the Community Plan is to respond to public concerns, there needs to be genuine public engagement and involvement throughout the process. It is important that community planning enables communities to be fully involved in establishing both the long-term vision and the shorter-term priorities for action. It would not be sufficient simply to consult communities on a range of options determined by the Council and its partner organisations. Attention should be given at an early stage to ensuring that

all sections of the community have the opportunity to participate in the decision-making process.

### **Partner Organisations**

Local partners will need to continue to consider the various methods by which they can involve communities in the preparation of the Community Plan. These will need to recognise that individuals belong simultaneously to a number of communities, of both place and interest, and will identify with different communities according to their circumstances and the issues under discussion. The engagement process should reflect this complexity, and the partnership should accommodate it by putting in place a variety of routes into participation, employing different mechanisms. In this way the full range of perspectives and contributions can be accessed and included. The Community Planning Partnership will need to consider how best to involve the different communities that make up their area, and devise techniques that are most appropriate to local circumstances.

### **Community and Voluntary Sector**

The community and voluntary sector is often best placed to reach and involve those sections of the community that the mainstream public sector may find hard to reach, and to access funding that is not available to public bodies. As with other partners, community and voluntary sector bodies remain responsible for decisions on how best to deploy their resources. Specific efforts should be made to involve representatives from under-represented and seldom heard groups in the wider community planning structures, such as minority ethnic groups, women, faith communities, older people, young people and children, and people with disabilities.

### **The private and business sector**

The private and business sector should be fully involved in the community planning process, as it is a significant user and supplier of local services, as well as a key provider of local employment. Business activity contributes both directly and indirectly to community prosperity and quality of life.

Councils and their partners should build on approaches to business involvement that have already been shown to work - there are many examples of good practice - and should ensure that local businesses, economic development agencies, City Centre Management and other representative organisations are properly engaged in preparing community strategies.

## Report

<b>Meeting:</b>	<b>Governance and Audit Committee</b>
<b>Meeting Date:</b>	<b>10 November 2015</b>
<b>Date:</b>	<b>20 October 2015</b>
<b>Subject:</b>	<b>Community Planning Update and Options Paper</b>
<b>Source Department:</b>	<b>Chief Executive's Office</b>
<b>Responsible Officer:</b>	<b>Catharine McWhirter, Community Planning Manager</b>

## Introduction

Lisburn and Castlereagh City Council has had a number of successes over the last months in terms of process and engagement. This report will provide an overview of the progress to date, feedback from the consultation events and conference as well as presenting options for our next steps including structures and processes.

## Information Gathering

Since the beginning of the year information has been gathered and collated through different means.

**Desk-top research:** Plans, policies and strategies from partner agencies were assessed to get a feel for common priorities and areas of common interest.

**Data gathering:** The NISRA statistician will commence employment with the Council on 29 October and will prepare up-to-date data based on all the available statistics. This will provide the quantitative analysis to back up the qualitative information gathered at the partner workshops, Community Conversations and Conference.

**Dedicated email address:** The dedicated email address has attracted about 70 emails, including complaints that the Council wasn't doing enough alongside ideas for the future development of the area.

**Community Conversations:** The Council hosted ten Community Conversations during the summer at which there were about 400 participants. This included Council Members and Officers, partner agency representatives, community and interest groups and members of the public. The discussions were lively and informed, generating much debate and interest in the Community Planning process.

## Feedback from Events

We have gathered a considerable amount of information which will become the foundation of the outcomes in the Community Plan. The information has been collated from partner agencies, from the Community Conversations, from the dedicated email and from other correspondence. The comments and ideas have been sorted into the three pillars enshrined in legislation, namely social well-being,



economic well-being and environmental well-being. Within these it was apparent that there were clear themes emerging. These are:

- Education and Skills
- Economic Development and Regeneration
- Inclusive, Creative and Safer Society
- Health and Well-Being
- Environmental and Infrastructural Improvements

A number of the specific issues are cross-cutting and could have impacts on social, economic and environmental well-being outcomes.

## **Emerging Themes**

**Education and Skills:** There was recognition of the role education has to play in supporting children, young people and their families, ranging from early years and primary school to the local third level college. There was a desire to develop projects with education on health, behaviour, suicide, literacy and numeracy and engagement, and to support young people through skills/employment programmes in partnership with the main employers, businesses and further education.

**Economic Development and Regeneration:** Lisburn and Castlereagh already has a sound economic base but it could be enhanced by increasing broadband and mobile phone services in the rural areas, by maximising opportunities for development at the Maze Long Kesh site, at Sprucefield and by creating pop-up shops, co-operatives and men's sheds and through the re-use of derelict and vacant buildings. It was recognised that there is a need to develop a more robust tourism strategy fulfilling the potential of the rural and natural environment and also through visitor attractions, events, bed spaces and a night time economy in Lisburn City Centre.

**Inclusive, Creative and Safer Society:** It was suggested that we should use the rich arts and culture ethos of the Council to develop cross community projects to encourage greater participation, especially of young people. Further it was agreed that the many open spaces available in the new Council area should be better used in order to create a healthier, happier society. There was disagreement on the issue of safety and perceived fear of crime. Some people thought that the area is safe and that the PSNI was fulfilling its role. Others thought that the police had reduced its service and the area was less safe as a result. It was agreed that we could generate a perception of safety through greater use of CCTV and through a more visible police presence.

**Health and Well-Being:** It was suggested that through Community Planning there should be more co-ordination of the number of services available in the two local hospitals with other facilities and services such as sport and recreation to encourage preventative health and well-being rather than reactive management of illnesses. This was also linked to creating better access to the countryside in order to improve the health of our citizens, particularly those with mental health issues or special needs.

**Environmental and Infrastructural Improvements:** Lisburn and Castlereagh has a good mix of housing but there is a need to ensure a supply of social and affordable housing in the future to take account of the changing demographics. There is a need for an integrated transport plan as access to services could be improved if there was better transport between services and in the rural areas. It was stressed that upgrading the Knockmore Link would create many development opportunities in Lisburn. In all of the Conversations participants said that a number of the towns and villages would benefit from traffic management schemes, including parking, lighting, speed reduction and pedestrian and cycle paths. Many of the Conversations also suggested developing access to and the use of, outdoor spaces, parks and the countryside through improvement schemes such as paths, toilets, landscaping, allotments and signposting.

Appendix A lists the feedback from each of the Community Conversations.

**Recommendation:**

Members are recommended to note the content of the emerging themes.

**Pilot projects**

A number of the agencies who are likely to be the statutory partners have identified early pilot projects for the new Partnership to consider. There are no agreements in place that any of these will be pursued but they give an idea of how others are thinking about what the Partnership could achieve in the short or medium term. The following is a brief outline of suggestions.

Bikes - an extension of the bikes for hire in Belfast which could be distributed throughout the Council area to encourage greater use of the Lagan Corridor and the Comber Greenway as well as access into the countryside and around the City.

Lisburn courthouse – the decision on the potential closure of the Courthouse is due soon but a number of partners have indicated that they are interested in working collaboratively to regenerate the use of the building.

Allotments – provide a network of allotments for all ages to share and enjoy.

Social enterprise in Flaxfield Children's Home – projects with the children and young people in care to prepare them for life outside the Trust and for future employment.

Living well centres – a place for people who have early signs of chronic disease to be referred for health, fitness and well-being coaching from experts, located in existing facilities such as the Leisureplex.

**Recommendation:**

Members are recommended to note the above information.

**Structures**

No two existing Community Planning Partnerships are operating with the same structure so over the last number of months we have asked partners how ours should be designed as well as carrying out desk top research into what is happening in other Councils in Northern Ireland and in Scotland. Evidence from Audit Scotland

shows that there is no right or wrong way to put together the Partnership, but less complicated structures are more efficient and generate better outcomes. The information which follows outlines some examples of other Partnerships with possible options for Lisburn and Castlereagh. Although none of the examples from other Councils in Northern Ireland is finalised there are early indications of how some may be organised.

**Council 1:** A Strategic Partnership comprising Members and Chief Executives to meet three or four times a year. An operational officers group comprising officers who will implement the actions of the Community Plan. An overseeing group of Council and partner agency officers to filter work and projects whose members will not sit on any of the other two groups.

**Council 2:** A Community planning Partnership comprising Chief Executives to meet three or four times a year. An officer working group comprising senior managers from partner agencies to implement the agreed outcomes. Seven locality forums based on DEAs comprising other support partners and community representatives.

**Council 3:** A Community Planning Partnership comprising Chief Executives. Four thematic groups – Economic Regeneration and Towns; Housing and Environment; Health and Well-Being; and Community Safety and PCSP. Seven geographic groups based on DEAs comprising the Members for each area, community representatives and support partners. The Chairs and Vice Chairs of these groups are Members who will then sit on either the thematic groups or the Partnership. The format of these will be similar to PSCPs in as far as there will be both public and private meetings. It is suggested that there will be one strategic Community Plan and seven local Community Plans, through which community funding will be channelled.

The following shows examples of the structure of Community Planning Partnerships in other jurisdictions.

**Stirling Community Planning Partnership** is formed from representatives from key agencies and organisations from the public, community, voluntary and private sector which are active in the area. The partners are a combination of statutory organisations, as detailed in the Local Government in Scotland Act 2003, and those crucial to the delivery of the Partnership's key priorities. They include Stirling Council, NHS Forth Valley, Scottish Fire and Rescue Service, Police Scotland, Stirlingshire Voluntary Enterprise, Forth Valley College, Scottish Government, TACTRAN, Loch Lomond and the Trossachs National Park, Scottish Environmental Protection Agency, Scottish Natural Heritage, University of Stirling, Skills Development Scotland, Jobcentre Plus, Scottish Enterprise and Historic Scotland, all of which have signed the Single Outcome Agreement for their area which is a strategic document mirroring the National Single Outcome Agreement. There are **six area community planning forums** made up of representatives from community councils, regeneration groups, development trusts and other local groups each with its own local plan. Each community within an area is encouraged to prepare its own local plan because issues identified in Local Community Plans inform the Area Community Planning Forum priorities, with forums working to influence services and share resources and skills to tackle common issues, such as health, transport,

employment, housing, education and community safety. The **Local Community Plan** assesses the area's current position, identifies future trends/needs, and notes actions and recommendations prioritised by the community. Local Community Plans assist the community to decide on their immediate priorities and also those more long term strategic priorities that will need partnership action to make changes within the community and to service delivery. The plan is owned, developed and updated by the community.

The **Edinburgh Partnership** exists to improve wellbeing and secure high quality public services for the city. The partners work together to plan and deliver better services and improve the lives of local people. This includes Armed Forces based in Edinburgh, Edinburgh Association of Community Councils, Edinburgh Chamber of Commerce, Edinburgh College and universities in the city, Edinburgh Voluntary Organisations' Council, NHS Lothian, Neighbourhood Partnerships, Police Scotland, Scottish Enterprise, Scottish Fire and Rescue Service, Skills Development Scotland, South East of Scotland Transport Partnership and The City of Edinburgh Council. The Partnership comprises the Board, Strategic Partnerships, Advisory Groups and Neighbourhood Partnerships. **The Board** is the strategic decision making body for the Partnership with representatives from the partner organisations. The Board has overall responsibility for the Community Plan, monitoring progress and directing change, major service and infrastructure projects and maintaining a strategic oversight of key community planning funding streams. **Strategic Partnerships** are responsible for delivering Strategic Priorities and incorporating prevention, sustainability, and reducing poverty and inequality. **Advisory Groups** provide information, advice and support to help with delivering outcomes. **Neighbourhood Partnerships (NP)** are Edinburgh's local expression of community planning; providing the channel for citizens to have a voice and make a difference in their neighbourhood. The identified priorities in the plans support the delivery of the EP's Community Plan. There are 12 Neighbourhood Partnership Boards across the city, geographically based, listening and working with the community to drive local ambition and change. Each NP board is convened by a local elected member.

The **Cardiff Partnership Board (CPB)** consists of Senior Managers from across partner organisations. The membership of the CPB is made up of the Chief Executive, City of Cardiff Council, Chief Executive, Cardiff & Vale University Health Board, Executive Director of Public Health, Cardiff & Vale University Health Board, Chief Officer, Cardiff Third Sector Council, Group Manager, South Wales Fire & Rescue Service, Chief Superintendent, South Wales Police - Cardiff Basic Command Unit, Director, Communities Division, Welsh Government, Assistant Chief Probation Officer, Wales Probation Trust and Operations Manager, Natural Resources Wales. The **Neighbourhood Partnership** structure is delivered through a strategic and operational delivery structure across six Partnership Areas and through these, elected members and partners prioritise particular local issues in response to community need and business intelligence. Successful Neighbourhood Partnerships rely on championing the interests of local communities and using local knowledge and intelligence to inform priorities. To ensure that the strategic priorities are delivered, each of the six Neighbourhood Partnerships has an identified 'Lead

Elected Member' who chairs the Strategic Neighbourhood meetings involving all elected members in the area including Community Council representatives.

Whatever structure Lisburn and Castlereagh adopts the advice from Audit Scotland is to keep it simple. Evidence has shown that many CPPs have evolved very complex and unwieldy planning and governance structures with overlapping responsibilities and a plethora of groups that often lead to lots of unproductive meetings which can get in the way of people actually getting stuff done. Audit Scotland found that one of the biggest problems is that the role of the CPP Boards often isn't that clear and the Boards have not been very successful in getting buy in and ownership from the main formal governance bodies of each partner agency, so the CPP Board becomes more of a talking shop, rather than a place where real decisions are made and partners are held to account for improving services. It is suggested that if we can be clear from the outset about what is expected from each representative and keep the structure simple then we will be laying the foundation for future success.

Advice from Audit Scotland also suggests that local elected members need to adopt and adapt different ways of working in partnership settings where they are one voice (albeit a democratically very important one) amongst many others. The unique role of councillors as community leaders is well accepted and should be incorporated into the roles and responsibilities of the Strategic CPP from the outset so that there are no ambiguities and inconsistencies.

Evidence gathered from Scottish CPPs has also shown that the areas where planning and community planning have been linked produce better processes and outcomes. In England this has been a fairly easy process as there are many parish councils, community councils and neighbourhood committees resulting in a free flow of information from top down as well as from bottom up. In Scotland there has been mixed success but Audit Scotland has reported that a system such as Edinburgh, where local people develop strategies for the local area, ties local neighbourhood planning into the local development plan and the community plan in a structured way ensuring the needs of local people are met in a consistent manner.

### **Options for Lisburn and Castlereagh Community Planning Partnership**

The following illustrates options for the Partnership in Lisburn and Castlereagh, having regard to the information presented above. However, any Partnership, whatever the structure will assess need and develop outcomes based on the evidence.

**Option 1:** Structure based on DEAs. A Strategic Community Planning Partnership comprising Chief Executives and Members which would meet three or four times per year. An officers working group to implement the actions developed in the plan comprising representatives from statutory and support partner agencies. Seven geographical forums based on the DEAs comprising statutory and support partners, community representatives and chaired by Members.

Pros: Easier structure for the elected Members and PSNI to fit into. Boundaries already drawn and defined.

Cons: Partners might need to attend seven meetings for a particular issue. May not respond to differences such as urban/rural needs. May not be an equitable way to split projects as there is a difference of over 4700 people between the biggest DEA (Castlereagh South) and the smallest DEA (Downshire East).

**Option 2:** Structure based on the three strategic themes. A Strategic Community Planning Partnership comprising Chief Executives and Members which would meet three or four times per year. An officers working group to implement the actions developed in the plan comprising representatives from statutory and support partner agencies. Three issue based forums based on the three strategic themes of social, economic and environmental well-being comprising statutory and support partners, community representatives and chaired by Members.

Pros: Simple structure following the legislation. Partners can align themselves with specific issues.

Cons: Members might need to attend several meetings as they will be represented on each issued based forum.

**Option 3:** Structure based on wider themes. A Strategic Community Planning Partnership comprising Chief Executives and Members which would meet three or four times per year. An officers working group to implement the actions developed in the plan comprising representatives from statutory and support partner agencies. Five issue based forums based on the themes of Education and Skills, Economic Development and Regeneration, Safer, Creative and Inclusive Society, Health and Well-Being and Environmental and Infrastructural Improvements comprising statutory and support partners, community representatives and chaired by Members.

Pros: Simple structure following the issues identified through consultation. Partners can align themselves with specific issues.

Cons: Members might need to attend several meetings as they will be represented on each issued based forum.

Members should consider which structure will fulfil the needs of the Lisburn and Castlereagh Community Partnership as well as the needs of the other Partners as they have equal say in the development of the Partnership and content of the Plan.

### **Recommendation:**

Members are recommended to consider the information outlined and to suggest a preferred option for the structure of the Lisburn and Castlereagh Community Planning Partnership to be presented to the statutory and support partners at a subsequent meeting.

Dromara	Local Likes	Local Dislikes	Vision for the future
<b>Education and Skills</b>	Lisburn has excellent schools and some people moved to the Lisburn area specifically for the schools	Integrated Education	Invest in youth for positive future
	The local college in Lisburn plays a pivotal role in supporting young people to gain skills and educational attainment	High level of children experiencing literacy / behavioural difficulties in the local area – not being addressed at all education / primary school level – creating problems for the future.	Assessment of needs through multi-disciplinary approach eg Special Educational Needs (these have been identified by Educational Psychologist and Health Visitor. Ideal is to have Special Educational Needs Unit attached to the school
	The local college plays a part in supporting and mentoring local young people which has helped address issues of suicide in young men in particular	Perceived lower standards of training	Integrated education could help improve and promote better community relations
	Good school and excellent links with Finnis PS – wraparound project	Special Educational Needs Provision	Education needs to be more affordable. One way to do that is to bring back community education within local communities and to make learning more accessible
	Local teacher works with 36 children (out of 180) with special needs ie literacy – higher proportion of need in Dromara compared to other areas	Not enough places in local school – forced to move further afield	Integrated Education – to improve relations across communities
		There has been a large population increase in the Dromara area, resulting in a larger number of school age children. There needs to be consideration given to increasing the capacity of the local schools.	Needs of young people addressed with provision and funding attached. There are people willing to do it eg establishment of a community gym. Also develop projects to give practical skills to young people
		One resident felt that working families were discriminated against when it came to school places as a lot of places were allocated to under privileged children. Children were being offered places in schools outside the Council area which entailed much more travel and time. These places were only suitable for families with transport.	
		Area penalised as a result of not falling into category of sufficient number of children receiving free school meals and/or deprivation index	
		Youths over the age of 18 are vulnerable and there is little support for them dealing with issues such as suicide, homelessness, poverty, unemployment and isolation	
<b>Economic Development and Regeneration</b>	Lisburn has good local businesses unique to the area such as McCalls, Greens, Smyth Pattersons, etc.	Greater concentration on Dromara as a tourist area which in turn would encourage the influx of more businesses, shops etc.	Economic development opportunities
	Sprucefield and The Maze are areas that provide good opportunities for future investment	Dromara has been neglected as a tourist attraction	Tourism opportunities
	Lisburn has many good attractions including Hillsborough Castle, Moira Demesne, Lagan Tow Path, Irish Linen Centre & Museum, Lagan Valley Leisureplex, areas of outstanding beauty (such as Dromara), Hillsborough Forest Park, etc.	There are 3 derelict buildings in the village which would benefit with a facelift to improve the look of the village centre	"4 D'S" - Development / Drive / Discovery & Destination

Dromara	Local Likes	Local Dislikes	Vision for the future
	Opportunities for investment (John Lewis, The Maze, etc)	City Centre – regeneration	Job creation, especially at The Maze site
	Council to lead on increased broadband for rural areas.	Address derelict buildings	John Lewis coming to Sprucefield could improve the economy
		John Lewis / Maze	NI Tourist Board need to be better involved in the promotion of the city area
		Simplified planning zones required immediately	Links with the business community needs to be improved. Invest NI could run out programmes between local communities, service providers and the local business community
		Developers Forum	Lisburn City Centre Management should have a pivotal role in improving the economy
		Lack of local tourism promotion	Citywatch is successful and could be rolled out across the city area in order to help address antisocial behaviour, crime and social issues
		The group felt that the population increase was of no benefit to the village. The majority of people shop outside the village. The village used to be full of local shops but now reduced to 2 stores. This is the case across the whole council area; small businesses are swallowed up by larger stores.	New marketing plan needed for the Lisburn/Castlereagh area in order to promote better
		Lisburn plays second fiddle to Belfast due to its close proximity to the city	Attractions such as The Maze, Lagan Tow Path need to be better promoted
		Lisburn does not promote their good points well enough	Regeneration of derelict buildings could bring investment
		Castlereagh lacks the same investment that Lisburn has had	Tourism – Marketing Plan to better promote the good attractions across the city area
		Lack of good hotels across the area	
		Lisburn city centre is poor with no atmosphere and early closing hours	
		There are too many traffic wardens in Lisburn	
		There has been no investment in Lisburn over recent years	
		High rates in Lisburn remains a problem for business owners	
		Not enough people work in Lisburn meaning that footfall is low in bars, restaurants and shops	
		Lisburn is too close to Belfast which is the main economic driver	
		Objections over John Lewis coming to Sprucefield has had a negative impact on the area	
		There is a lack of a central hub in Lisburn/Castlereagh	
		Lisburn City Centre – rates too high, opening hours too short, no atmosphere, poor range of shops, not enough pubs/restaurants, no central hub	



Dromara	Local Likes	Local Dislikes	Vision for the future
<b>Safer, Creative and Inclusive Society</b>	Island Arts Centre is a good facility for bringing people together as it runs good programmes and is cross community	One resident recalled how community policing was prevalent when he was young. The community police officers knew everyones name and this created an environment where children behaved themselves. They feel the community now lacks a police presence, particularly at night.	Community pride / sense of place
	Arts Groups are a good way to meet new people across the city area	Lack of joined up services	Development community hub
	There is good community activity across the Lisburn area	More Cross Community	CCTV camera for village
	Lisburn library is a great resource and is an asset to the area	Fast track the Dromara Destroyers Tribute while the men are all alive	Dromara – a place to not travel through
	The Ulster Star is good for advertising localised events and issues	A youth club / gym	Better communication between community groups and councils (Festivals / Events)
	LCCC's 'Wots On' publication is a great way to find out local information about events, programmes, projects and activities	ASB / Security / Safety / No bins	Use community hall better – night time activity, youth clubs, pool tables, youth mentoring, gaming
	There are good events (some civic) held in the local parks and open spaces that are inclusive of the whole community	Youth Activities for 15+	Create a brand for Dromara
	Lisburn has good restaurants and coffee shops	ASB on steep incline at the minute	CCTV / Closing gates of community centre at 0.00pm
	There is good community spirit in Lisburn	Return of community police partnership	Major civic events could help improve social interaction across Lisburn/Castlereagh
	Good community group – have gained from Council in the past re finances ie Clip N Climb, Christmas Switch On and community festival	Anti-social behaviour close to Council facilities an issue.	An innovative approach needs to be taken to create a sense of belonging to the new council area – better advertising, working on commonalities instead of differences, better transport links, civic events
	Generally feel safe in the area	Call for better consultation with residents re: use of community recreational facilities and amenities to include public toilets. Giving over ownership of booking to local community association – Particularly in terms of booking football pitch.	People need to help each other more in order to meet local needs
	Good relationships with the police especially the local NPT officer	The group mentioned that the Lagan Park is locked at night.	More innovative events need to organised in order to attract visitors to the area, such as indoor markets, exhibitions, music festival, etc.
		Circulation of a newspaper/magazine would be useful particularly to engage with older people.	Community Garden – Programmes linking schools and community groups. One resident would love to help teach children about planting and maintaining flowers etc. Transferring of skills and creating community pride. This may help to address the littering issue.
		Lisburn/Castlereagh is a mainly unionist area so not representative enough (this was not everyone's opinion)	Putting in pool tables, gaming devices, ping pong, community run tuck shop/ coffee bar

Dromara	Local Likes	Local Dislikes	Vision for the future
		There is a lack of community participation at local events due to the poor communication and advertising of them	One member of the group highlighted the need for better communication between local community groups and the Council. The council ran their soccer week the same time as the local community and although this was highlighted in good time the Council refused to reschedule.
		The identity of the new council area is weak – no sense of belonging	In the past the community ran a very successful community festival. They need to approach the Council for funding opportunities to run this again. A classic car rally was run in the past this could be reintroduced with better promotion and marketing.
		Dromara has nowhere for teenagers to meet at night	One member of the group felt strongly that the gate of the community centre should be locked at 10pm at night and this would alleviate the littering/loitering issue.
		Dromara Community Group is made up of volunteers. Investment in a paid worker (such as at Magheraberry) would enable the group to deliver more community based programmes	
		PSNI hours have been cut and this will cause problems on the ground	
		There is a lack of support for parents	
		Lisburn needs to be more accessible for wheelchairs	
		Lethargy from the community regarding support from residents	
		"you can always find a policeman at 4pm on a Tuesday afternoon but never at midnight on a Friday".	
		The group felt a presence at night would elevate night time tensions.	
		A neighbourhood watch scheme has been introduced in the past but it never worked. The PSCP have held community meeting but these are very poorly attended.	
<b>Health and Well-Being</b>	The MUGA in Dromara is a great asset and is well used by the whole community	Within the Lagan park complex, Dromara, needs a green area with goal posts for the youths to kick around in	Provision of services / activities for young people ie. Community gym
	There are 2 good hospitals in the Lisburn/Castlereagh area	The surgery runs an open surgery in the mornings and appointments in the afternoon. The group highlighted that a lot of 'ex residents' return to the surgery to see family doctor. This results in over attendance at the open surgery and difficulty getting afternoon appointments.	Community allotment on identified piece of waste ground for old and young.
	The local doctors surgery in Dromara is excellent	Potential for community garden / community space beside community centre.	Lisburn could be promoted as a Healthy City – towpath, walking routes, cycling, fishing

Dromara	Local Likes	Local Dislikes	Vision for the future
	Lisburn has excellent sporting facilities including SALTO Gym, Lisnagarvey, Lisburn Rackets Club, Crewe United Football Ground, Distillery, etc.	Healthcare – special needs budget slashed and this has impacted on service – like to run intervention work over the summer as Beechlawn oversubscribed.	The community football club have in the past requested a 3G pitch but have been told they ‘don’t stand a chance’. The pitch would be used a minimum of 5 days a week and would allow the community to hold leagues, programmes, sports day etc to occupy the young people.
	The group felt the provision for recreation, particularly around the omniplex was excellent. The variety across the Lisburn Council area was good, although most of the group did not venture into Castlereagh.	Cuts in the opening hours at Lagan Valley A&E is causing big problems	Looking at altering Doctors work practice to consider 7 day working. Service at Lagan Valley Hospital and Ulster Hospital poor and under staffed. Healthcare in the greater Lisburn/ Castlereagh area is poor once you step outside the village.
	One contributor felt that the Castlereagh facilities were very good. They have family in the Creggagh area and the doctors surgery in particular have an exemplary service.	Local doctors surgery in Dromara needs longer opening hours	
	Healthcare – special needs budget slashed and this has impacted C146:C152on service – like to run intervention work over the summer as Beechlawn oversubscribed.	There is a lack of mental health services in the Lisburn area	
		There is a lack of social housing across Lisburn	
		The allocation of social housing is causing problems – local people are not given priority	
		Health – cuts in hospitals opening hours, cuts in doctor surgery opening hours, lack of mental health support	
<b>Environmental and Infrastructure Improvements</b>	The parks and open spaces are well kept and well used, in particular Castle Gardens and Wallace Park	Lighting around the pathway	Development of natural environment – open up Ferguson Trail – Slieve Croob
	Beautiful natural environment	Traffic calming for through traffic	Environmental improvement scheme
	The group felt the provision of bus services out of Dromara Monday – Friday was good. In general the bus services in Lisburn City Centre are fine.	Streamlined pre-decisions	Historical aspects of the area could be better promoted to increase footfall, for example Hillsborough Castle
		Agreements – need to be dealt with as a priority to facilitate development	Areas of outstanding beauty could be better promoted to increase footfall, for example Dromara
		Disproportionate housing v’s commercial opportunity	Transport schemes need to be rolled out wider (Rural Transport and Community Transport)
		Provision of public amenities eg. Toilets, recycling facilities	Dedicated walkways (access from Churchill Gardens is poor)
		Transport and access to local area	Bike Trails (there I the land to create a mountain b8iking trail. These have been very successful elsewhere and would be something for younger people to take ownership off/pride in).
		Promotion / develop of natural environment	Trim Trails
		Across Council – on street car parking charges	Lighting

Dromara	Local Likes	Local Dislikes	Vision for the future
		Play park – Could be improved for older children	Dromara is at the foothills of the Mourne, is the source of the Lagan and is an area of outstanding natural beauty. The group felt more needs to be made of this and improvements made to facilities that will encourage tourism into the area. Cycling tracks and walking initiative could be introduced.
		Integration of recycling facilities – Can Council collect glass?	
		Changing Dump opening hours – was 8am now 9am – Does not suit those having to be in work for 9am.	
		Grass verges getting worse due to DRD cut backs – Role for the Council?	
		The transport over the weekend is insufficient. In addition there was concern raised over on street car parking facilities and charges.	
		More notice required in terms of Bank Holiday Bin Collections.	
		The parks outside of the main Lisburn city area are not used as much as they could be	
		There needs to be better floral displays across Lisburn to make it welcoming	
		There isn't enough outside seating in Lisburn city centre	
		Transport links are poor between Lisburn and Castlereagh and also within rural areas	
		The residents highlighted a lighting issue, particularly around the walkway at the bottom of the village. One lady in the group felt it was unsafe to walk dogs at night and a lighting scheme needs to be introduced.	
<b>Other</b>			Service providers need to work in partnership to ensure a better allocation of resources
			Systems need to be more joint up between health, police, council, housing, planning, education, etc.
			Budget cuts at a political level will have an adverse effect on local communities and will likely cause a 'disconnect' between Stormont and local people. Building and maintaining trust needs to be a priority
			Lisburn/Castlereagh needs a central hub for information

Glenavy	Local Likes	Local Dislikes	Vision for the future
<b>Education and Skills</b>	2 new schools in the area – good education facilities.	Derelict sites are increasingly an issue e.g. Ballymacrickett Primary School – site very dangerous – a lot of broken glass. Major Health & safety issue – site needs to be secured.	Build community centre onto school
	Primary Schools are excellent.	Lack of Secondary School is an issue – 2000 children transported to Belfast every day.	
	Johnston Park good.	Primary school	
		- Hall too small, can't play ball games due to hanging lighting.	
		- Grass is heavy soil – too wet, too steep.	
		- Limited access to non-tarmac surface.	
<b>Economic Development and Regeneration</b>		No mobile service – this will not encourage new businesses in the area.	Focus on tourism – Stoneyford Reservoir, Lagan Canal, Broadwater & Lough Neagh
		Lack of digital infrastructure	
		Glenavy must have a voice in the economic plan.	
		Derelict sites	
		Sites are knocked down and not rebuilt.	
		Need to engage more with providers of tourism – Glenavy needs to have a voice.	
		No Industrial land available in the Glenavy area.	
		Beside the biggest lough in UK but no tourist aspect utilised – other councils do utilise the lough for tourism.	
<b>Safer, Creative and Inclusive Society</b>	Glenavy Youth Centre (where the meeting was held) is a great place for the youth and they are from mixed backgrounds and get on well here.	There is a lack of identity for the area.	Need better partnership working between LCCC, PSNI, Health, Education, Transport & Water service.
	Ballinderry is not a mixed area and everyone gets on well. Ballinderry an ATM machine.	Area lacks community facilities. The local Church Hall is currently being reinvaded for use for the wider community. Dundrod Church has built 2 tennis courts for the community to use.	Need a better balance of employment, housing with community facilities. Also, more facilities like the over 60's dance group – Age on Stage.

Glenavy	Local Likes	Local Dislikes	Vision for the future
	Glenavy is a mixed village with a strong community spirit – on the whole a good community to live in. Good links with GA and Lisburn Rugby Club.	Anti-social behaviour is rife in Glenavy.	Interagency/cross community partnerships
	Glenaidan Centre is used by many other areas, not just Glenavy Youth – a lot of West Belfast youth travel to use the facility	Often sectarian graffiti is on the War Memorial in Glenavy and the council are quick to clean this off but when loyalist graffiti in on signs in Stoneyford then nothing gets done about this for some time. Anti-social behaviour from youths from Crumlin & Belfast coming to the Main Street in Glenavy. Youths get coaches into the area to drink – one was stopped lately.	A focused local area plan based on demographic needs
	Everyone co-exists and sectarianism is a word that is seldom used	Lack of local amenities eg shop & post office	Need for Identity
	Good community policing	More frequent community engagement with Councillors required – perhaps 2/3 times a year.	Need a purpose built centre – office rooms, 3G pitches, community garden, youth club
	Good press about young people	Increased speeding – especially car drivers on their way to work/parking issues – need more yellow lines/heavy traffic volume/lack of footpaths	Several pieces of land in the village that could be used
	Community Identity in Glenavy	Funding is a real issue for Glenaidan centre – staff find out about their contract on month by month basis – 4 staff had their jobs cut recently	Perhaps take sports facilities out of the village and keep youth facilities in the village
	When the War Memorial was paint bombed the community, especially the youth, repaired the damage	Locals coming to Glenaidan centre expecting staff to deal with anti-social behaviour – need better support fromPSNI	
	Arch goes up and down every year without incident	Glenaidan centre are really struggling for capacity – have had ‘crisis meetings’, are looking at new areas. Summer scheme has had to be taken out of village	
	Sport/recreation, provision of shared spaces	Have to go outside with kids even if it’s raining due to lack of space	
	St. Clare’s Community Hall has the potential to be hugely positive.	Glenavy has history of getting on with it and people doing it themselves	
		Kids are on the streets in hidden areas, 100-120 at times.	
		Throw stones off railway bridge.	

Glenavy	Local Likes	Local Dislikes	Vision for the future
		Need to be more in contact with Council and push Glenavy's agenda. Need to be proactive	
		Contact with PSNI	
		Disconnect between community and Neighbourhood PSNI officers	
		When fun days are arranged there is a lack of attendance from PSNI	
		PSNI feel other partners have a part to play – need to work better together	
<b>Health and Well-Being</b>		No shop or post office in Ballinderry – the nearest one is 3 miles away. Residents of Ballinderry have a GP in Lisburn, Moira & Crumlin as there are no GP surgeries in Ballinderry or Glenavy. Ballinderry Residents registered in GP in Lisburn Health Centre are not allowed house calls after the A26 which is terrible when residents need a doctor in an emergency. The new council needs to take the lead on this. There is an empty building at the corner on the Ballinderry crossroads and this would be a great site for GP surgeries, shop, post office and local craft business could possibly get spaces in the building. Increased growth in housing in Ballinderry.	Derelict site beside school would be big enough for a Multi-Use Games Area (MUGA)
		No Leisure/recreational facilities in greater Glenavy area that are council owned.	
		Population statistics show a young population but there's nowhere to go for a kickabout	
		No access to pitch facilities – have to hire facilities in other locations	
		Gaelic pitch are even struggling to give access to their members, huge demand	
		Need to leave area for winter training facilities – sometimes as far as Belfast	

Glenavy	Local Likes	Local Dislikes	Vision for the future
<b>Environmental and Infrastructural Improvements</b>	Glenavy is centrally located – easy to get to a lot of other towns from	Trainline has been closed for a long time	Better rural transport connections – perhaps busy bus to Aghalee, Moira, Glenavy & Crumlin. Have Park & Ride. Re-open maintained train lines in the area.
	Beside airport, located between 2 motorways, near Belfast	There is a lack of an integrated transport system: it should be based on the railway.	Glenaidan Centre is listed building so not easy to extend
	Good services for rates and the parks including bin collection	Transport connections very poor – area has blossomed but transport has not caught up.	Move school bus stop to beside the Spar – is safer to leave the kids there
	Road Safety	Issue with Japanese knotweed in derelict garage site.	There may be objection from other shop owner in the village.
	There is now street lighting and better signage in Glenavy following the 2011 Strategic Plan	Recycling facilities are not nearby – have to go to Crumlin which is in a different council area	Road layout
	Also been aesthetic improvements e.g. hanging baskets	Lack of footpaths is major issue	Road crossing at A26
	Safe access to facilities (footpaths)	In the morning there is a safety issue at the monument with school buses	Perhaps introduce traffic lights. They don't have to be on all the time
		Nowhere for kids to safely exit the bus – no crossing either	Footbridge also an option
		Traffic congestion	Better rural transport connections – eg Park & Ride Service
		A26 is a deathtrap – extremely difficult to cross especially at peak times	Railway provision
		No parking on the main street for commercial traffic	
		Fish killed in the river though there are new fishing docks/trails	
		New fish are being put back in the river	
		No public transport in Ballinderry. This stopped approximately 10 years ago. People just drive through Glenavy on the way to access the Belfast International Airport.	
		The train line has been maintained for years and this needs to be re-opened for the area.	



Lough Moss	Local Likes	Local Dislikes	Vision for the future
<b>Education and Skills</b>	Primary school education is good	Areas of deprivation	Training and education to up-skill local workforce
	Quality of education	· Education	
		· Employability	
		· Low income levels	
		No secondary education	
<b>Economic Development and Regeneration</b>	Good Retail	Slow broadband speed/mobile connectivity (signal)	Enterprise Park
	Good Transport links: links to Belfast and Downpatrick	Skilled young people moving out of the area	Develop tourism; capitalise on built and natural environs such as the reservoir
	Good Opportunity for Development: Shopping centre offers prime site; community centre needed	Shopping Centre closing down – big negative for the area	Hotels
	Opportunity for jobs with industrial sites	Employment Opportunities – Few employment opportunities in the area	Plan for Knockbracken Healthcare Centre
	Close to Forestside and Tesco at Newtownbreda		Keep community in the loop for economic development
	Rates Charge		Better shopping, i.e. supermarket/Pound Shop – improved local economy
	Good Location: Central and convenient; a nice place to live		
<b>Safer, Creative and Inclusive Society</b>	Youth groups	Need a community facility which is more central to accommodate young and older people	Community Hub/Centre
	· Church based	More shops and services	Community involvement in planning decisions
	· Scouts	Areas of deprivation - education, employability and low income levels	A clear vision for the area; Development of community centre/shopping centre/educational use “hub”
	· Brownies	Housing Expansion - social mix, school provision, changing demographic profile	Identity for the area – To be created through high quality events supported by the council
	Low Crime Rate (recorded)	Carryduff - Isolated, lack of investment in the area, lack of identity	

Lough Moss	Local Likes	Local Dislikes	Vision for the future
	Desire to live in area	No youth club in Carryduff – no funding and no facilities, and perceived to be Church which drove people away - (however 100 kids go to 'J Club' in Church of Ireland)	
	Good community policing – low crime	Moneyreagh needs a voice – feels slightly disconnected in bigger Council	
	Good Sense of Community/People: Community spirit; enthusiastic about the area; desiring more for Carryduff; enjoy living there	Need for a heart; town centre; retail; sense of place; removal of social isolation	
	Good community spirit	Clear lack of community cohesion	
	Community Centre well used (Moneyreagh)	Need for a community centre near the town centre – somewhere for the community to meet	
	Carryduff Community – Vibrant, active, engaged, safe, family friendly	Higher incidences of crime	
		Skeleton police service at weekends	
		Speeding on main roads	
		Lack of communication	
		No pelican crossing at Brackenvale	
		Lack of transport for older people	
		Schools full	
		Sports facilities in Moneyreagh could be developed to encourage young people and reduce anti-social behaviour	
<b>Health and Well-Being</b>	Leisure Centre Facilities	Major gaps in services such as retail, banks, coffee shops, post office, play parks	Affordable Housing - starter homes, social housing
	Floral Displays	Too many houses	Moneyreagh – 3G pitch/MUGA – something like Ballyoran
	Roundabouts	Drugs in Carryduff a problem	Sports Development of Moneyreagh Centre to prevent anti-social behaviour & Training for youth workers for drug use

Lough Moss	Local Likes	Local Dislikes	Vision for the future
	Around the town		Leisure – Lough Moss Centre plan for development including football cages and 4G pitch to be reignited. This would decrease demand on indoor centre facilities and allow use for other activities
	Affordable Housing		
	Healthcare		
	Good Utilities/Services: Close to availability of services; Forestside; Doctors surgery; Library; Primary Schools, parks recreation etc		
	Good neighbours		
<b>Environmental and Infrastructural Improvements</b>	HRC – good facility	Road Safety/traffic around Primary School. Through traffic	Integrated transport plan
	Environmental Quality	Too much building, not enough services	Access to outdoors
	Public Realm Scheme	Improve roads, paths, access to outdoors, the Duck Walk and signage.	Improved Transport Links - Translink and Community Transport
	Rural landscape – Reservoir, duck walk are seen as positive. Opportunity to extend this to something like the Comber Greenway	Lack of facilities such as play areas and leisure facilities	Infrastructure – Planning Conditions for schols, drainage, play areas
		Poor transport infrastructure (poor linkages) Bus for older people to go to Forestside, Newtownards or Lisburn	Infrastructure; integration for new housing/roads/telecommunications
		Need investment in infrastructure – flooding; water; mobile phone signal; bus service to Lisburn; reduction in Saintfield Road congestion	Development of community greenway
		Litter on streets	Possible acquisition of land beside Church (Tesco land) for Council development
		Grass growing out of Library – not kept clean – dirty and unkempt looking	More considerate planning, taking community needs into account

Lough Moss	Local Likes	Local Dislikes	Vision for the future
		Planning – Too many houses in the Carryduff area with insufficient infrastructure to support them. Feels like a series of private housing estates with very little connection between them Flooding	Traffic calming measures – Reduced speed limits and more crossing points
<b>Other</b>	Community Conversations – Seen as a positive process	Lough Moss Consultation – Not advertised in Ulster Star Listing	Community, Voluntary and statutory interagency approach
	Good engagement with Council Staff – Carryduff Playcare have had projects delivered by the Council's Arts Service, Recycling team and also by PSNI		Mapping of existing services
	Council Website – Easy to navigate and find contact details for relevant Officers		

<b>Drumbo</b>	<b>Local Likes</b>	<b>Local Dislikes</b>	<b>Vision for the future</b>
<b>Education and Skills</b>	Good Schools. Both Primary and Secondary Levels. There was a general agreement at the table that the education system in NI is good and there is a choice of excellent schools in this region	Schools and Libraries quality of education	Pre-school provision / nursery
	The schools and libraries within the area are of a high standard	Former primary school now closed, nearest primary school is in Carr	Carr School investment in Primary education
<b>Economic Development and Regeneration</b>		Lack of High Speed Wifi, Mobile and Broadband	Pop up shops, co-operatives, men's shed
		No retail, cafes, leisure facilities	Social Enterprise - music shop, library, play bus
		No employment	Wider Issue – Night time economy
		No public realm development	Investment in Retail – John Lewis – Office spaces
		Only local employment in Drumbo is farming and a blacksmith, there are no retail outlets or cafes. Dormitory village with little direct employment and most people working in Lisburn and Belfast	Drumbo residents were interested in establishing a co-operative so farmers markets etc could be explored
			Mobile shop calling around all the surrounding villages would be useful
<b>Safer, Creative and Inclusive Society</b>	Community cohesion – networks	Lack of Affordable Housing / Social Housing	Collective community co-operation
	Rural village life in general	No focal point, meeting places or civic spaces	Provision for older people – young people
	Good sense of community participation in local groups	No interaction only churches	Broaden out provision from church-led

Drumbo	Local Likes	Local Dislikes	Vision for the future
	<p>Country Lifestyle. Peace and quiet leading to health and wellbeing for people of Drumbo. The village environment is the perfect option because it is not lonely as living in an isolated rural residence would be, you still have neighbours around you but you have the benefit of quieter rural surroundings. It was mentioned that this is an area with planning restrictions and it is hard to get planning passed here. There was general agreement that the area itself (Drumbo) was a beautiful one. Safe area to walk around even at night. Residents mentioned 400 population in Drumbo Village and 3500 in larger ward. One of the most affluent areas in the region.</p>	<p>Flags – Lack of action on flags</p>	<p>Respectful hanging of flags and Emblems, Bunting. Time bound, or one central flag at the water pump</p>
	<p>There is an active community Association in place so residents are working collectively. There is also a walking group</p>	<p>Policing e.g. visibility resulting in increased fear of crime</p>	<p>Provision of mobile shop and change mobile library visiting times to afternoon/evenings</p>
	<p>The crime rate in the local area is low</p>	<p>No community services e.g. community shop / man shed</p>	<p>ARTS increased in outreach activities</p>
	<p>Proximity to Belfast and Lisburn and wealth of hospitals, schools and leisure services that brings</p>	<p>One resident of 20 years mentioned that a lot of the positive reasons to live in Drumbo have really declined in the past decade. Schools and shops have closed, community spirit is declining, no buses and complete lack of transport and community services were mentioned. Former school building has now been converted into two houses</p>	<p>Visible Policing</p>

Drumbo	Local Likes	Local Dislikes	Vision for the future
		<p>As there are no shops, civic spaces, cafes, pubs or community hubs there is a lack of interaction with neighbours. There is not even a community noticeboard. This is isolating and also it means people who do move to the area find it difficult to integrate. Some residents agreed that even after living in Drumbo for 20 years they are still considered blow in's. The Presbyterian church runs some community initiatives and are proactive in community life but residents said that is only helpful to members of that church and apart from that there is nothing. Again there is an orange hall which has been recently done up but that is hired on a commercial basis and is not then used as a community facility</p>	<p>Engaging with local community</p>
		<p>There are no shops in the village of Drumbo. Lisburn, Dunmurray and Carryduff are the closest but all of these can only be accessed by car and there is a complete dependence on cars as a result. This poses problems especially for elderly residents. There used to be a shop and a post office but these were targeted frequently by burglars and eventually closed down several years ago. The area attracts burglars and thieves from outside the area because it is relatively affluent. So while residents feel safe walking even at night in their local community there are concerns about household security particularly burglaries and car theft. The attacks of this nature seem to come in waves. There is no neighbourhood watch scheme here.</p>	

Drumbo	Local Likes	Local Dislikes	Vision for the future
		<p>Moneyreagh residents at the table mentioned their concern that their farmers market was not being well supported by the local community and noted a drop in attendance from producers as a result. 200 houses are currently being built in Moneyreagh, there are little restrictions on building in their village. Residents felt that the size of the village has trebled in the last 20/30 years . The schools are full but pubs, local businesses and farmers market are no well supported. There was a bad element in the village of Moneyreagh, which influenced the village in a negative way. That has improved in recent times</p>	<p>Mens shed – there is a project being planned at the moment to establish a Men’s shed in Drumbo</p>
		<p>Both Drumbo and Moneyreagh residents felt that flags were put up without community consent and stayed up all year round then. Drumbo residents say one person puts them up. They feel the Council should take them down.</p>	<p>Residents of Drumbo felt there is a need for collective community action to improve the village and more community minded individuals were needed</p>
			<p>They would be interested in a type of pilot scheme called community asset transfer where old redundant buildings such as the old school which was sold to a private developer could be transferred to the community and put to community use. The community urgently needs a community hub or meeting place of some sort</p>



Drumbo	Local Likes	Local Dislikes	Vision for the future
			<p>Drumbo needs a village plan. A needs analysis should be completed via consultation with the local community. One resident called David Hunter still had a copy of an old village plan that was completed a decade ago and he says the issues have remained the same. The residents would like to see some provisions being made for both older people and the youth in their community. Broaden out community initiatives from purely Presbyterian church led schemes (although these are welcome they are not enough).</p>
			<p>Council should have a rolling provision of arts, crafts and youth services that is mobile and comes to Drumbo one day per week, Moneyreagh one day per week and other areas other days. This then builds usership in the local community. Private or social enterprises could also establish mobile shops which operated in the same way</p>
			<p>The lack of a focal point or a place for people to meet at the village was a main theme and much of the discussion centred around addressing that need</p>
			<p>Drumbo is a lot smaller than Moneyreagh but options to co-operate on mutual initiatives such as rural transport could be explored between the two Community associations</p>
<b>Health and Well-Being</b>	Good leisure facilities i.e. football pitches and play park	Health - Lack of A&E or Out of Hours surgery	Leisure facility there
	The leisure and park facilities within Lisburn & Castlereagh are terrific and second to none. Now the Ice Bowl is also included;	Lack of Swimming Pool, arts venues, parks and open spaces	

<b>Drumbo</b>	<b>Local Likes</b>	<b>Local Dislikes</b>	<b>Vision for the future</b>
	The public health service provided in the area is of a high standard	Poor health and social care services	
	It is not a long journey to Belfast if a serious accident occurs	Lack of A & E facilities at Lagan Valley Hospital	
	Proximity to Lisburn & Belfast	House prices in Drumbo are too high for young families and there is not much property movement. This had led to quite an old population	
	Being close to Lisburn and Belfast urban centres is an advantage. This central location has great practical advantages for local people although it was mentioned this advantage was dependant on access to a car or form of transport	Often long delay to get into Leisureplex and other leisure facilities – need for more facilities	
<b>Environmental and Infrastructural Improvements</b>	Natural Environment - good access to walks i.e. Belvoir Park and towpath	Lack of local amenities and transport links – infrastructure	Collective action to develop the Glen
	Tidy up of village – planting etc. council services positive recent	Rural roads no footpaths / danger speed of traffic	Traffic Management – speed indicator screen, speed cameras?
	Good balance between town & country	Streetscape has been ignored	Want to develop a right of way in Drumbo Glen and improve walkways
	Beautiful landscape	Highway lighting. No facelift. No gateway signage	Improved transport links - busy bus, additional routes
	Council Improvements. Recent tidy up and planting by the council has made a big improvement to the area. They would like to say thanks for this. The flowers and trees planted have added pride to the area and enhanced the identity of the village. While it is a middleclass area there was previously a problem with kerbside painting, flags and litter but all of that has now improved.	Poor transport, dependence on cars	Environmental improvement scheme for Drumbo
	Residents of Moneyreagh Village liked the good footpaths in their village.	Lack of glass recycling service for households	Improved Transport - footpath on Front Road, safety measures, street lights

Drumbo	Local Likes	Local Dislikes	Vision for the future
	The waste/recycling service is very efficient, the bins are collected promptly on correct day and communication is very good	High speed of traffic through Drumbo	Gritting
	The Lagan Valley Park and open spaces within the area are very accessible – now includes ParK Life Festival	No retail facilities within Drumbo village and poor transport links with Lisburn/Belfast City centres	Implementation of village scheme
	Lagan Valley Park and other open spaces are very accessible	Transport and connectivity across the council area	Explore opportunities for improved transport links with Translink & Lagan Road Transport
		Traffic issues at junction off Hillhall, Drumbeg, Drumbo and Ballylesson Road	Traffic (P/T) lights at the Homestead
		In Drumbo there are no footpaths, no recreational amenities to use in this area, the street lights are ugly motorway type streetlights, there is no street furniture and the appearance of the village is not appealing. Streetscape has been ignored. The lack of footpaths combined with the speed of traffic was felt to be a danger to the community.	Implementation of the public realm of Drumbo
			Traffic Management Measures required, e.g. speed bumps, chicanes
			An environmental improvement scheme was much needed in Drumbo, similar to those seen in other villages, some investment in the village is greatly needed.
			An improved bus service was a vision for the future of Drumbo, currently there are 5 hours gaps between buses. This is very isolating. Improved transport links were envisioned
			Drumbo Glen is up for sale, opportunity for the Council to purchase this and provide public amenity walkway
			More grass cutting is required

Hillsborough	Local Likes	Local Dislikes	Vision for the future
<b>Education and Skills</b>	Education / Library and hospital		Partnership working to enhance enterprise and employability (Job creation)
	Good secondary education		Citizenship programme – delivered in schools and communities
			Enterprise and employability - opportunities for young people
<b>Economic Development and Regeneration</b>	Tourism and historical links – historic Royal Palaces engagement	No business community spirit	Investment in disadvantaged areas / youth
	Help the local facilities in Moira instead of the emphasis being on Moira Demesne	Improving night time economy – licencing law	Major development opportunities – Maze / J Lewis – go to facility
	Good level of investment – better in Lisburn than Castlereagh	Digital communication	Community plan / land use spatial plan – derelict properties – meanwhile uses
	Out of town shopping facility i.e. Sprucefield and even better if John Lewis comes	Empty shops and business premises – bad	Digital Connectivity
	Good restaurants in Hillsborough	Help for local facilities / businesses	Public Realm – pedestrian friendly
	Low Rates – positive, lowest rate base in NI and second lowest commercially	City Centre vibrancy (lack of) (live above shops)	Improved Night-time Economy
	Large number of people working in retail who go home after work and hinders development of night time economy	Condition of old Council Office, reuse	Advertise Lisburn & Castlereagh – support our businesses

Hillsborough	Local Likes	Local Dislikes	Vision for the future
		Hotel bed spaces inadequate. Lisburn – 320 bed spaces including B&B's excluding La Mon	City for growth
		Public realm scheme	Tourism – show off what we have, a destination, build on it and improve
		Time limits on parking has affected trading	City for Growth – needs of citizens most vulnerable, housing needs, business links / supports, build environment, transport links
		Empty High St Shops & Businesses	Lagan Bank Development
			Lisburn Centre – create a vibrant city centre, night time economy, heart to city, live bands, day/night economy, hotels
			Preparing the soil – business development
			Advertise Lisburn & Castlereagh and all the villages / small settlements
			Support for businesses, linkages to rural hinterland
			Financial banking model – partnership to develop
			Opportunities at Maze prison
			Economic centre – skill services there
			Knowledge / communication linkages?

Hillsborough	Local Likes	Local Dislikes	Vision for the future
			Get people living above the shops to encourage City Centre living
			Dynamic, vibrant and prosperous
			Development of the Maze and John Lewis to Sprucefield
<b>Safer, Creative, Inclusive Society</b>	More community facilities in Moira, a community centre is needed	Lack of youth space – bad	Community Centre for Moira
	Social cohesion – grants / funding / facilities / linkages / NGO's	Low anti-social behaviour – though there are pockets	Public voice is heard
	Good facilities	Ensuring residents are aware of community plan. A Council that is Connected, involved, leading	Better provision of social housing
	Good facilities in the village and well cared for	Irresponsible dog ownership – bad	Most vulnerable – must meet their needs
	Good community spirit	Community facilities – Moira	Community meetings good to move forward in how we do our business – most engagement has taken place in last year
	Urban / rural access destination	Housing – need affordable and social housing in the local area – also more town centre living needs supported	Youth Space
		Community Safety – need for partnership approach / concerns over community neighbourhood police	Grants – community support really help in rural area, older people brought out to events. European grants within public realm

Hillsborough	Local Likes	Local Dislikes	Vision for the future
		Lack of sharing community building	Social – CCTV system, assisting police, huge benefit - affective tool for safety
		Lack of sharing community buildings close and cannot be accessed. Instead of new buildings, better use of what we have, schools etc. Public Toilets – lack of. Discount to businesses to provide access, no need to build new ones. Grass cutting – no joined up Government. Poor roads – patched / uneven	Castlereagh / Lisburn: Town edge of city linked to country, good links North / South. Close to country environmental use. Social – geographic location / easy commuting. Road infrastructure. Social Services – Council provide good library services in Moira / Lisburn, well catered mobile services etc. SERC – great partnership with L&CCC. Rural Transport. Charitable services good – Stepping Stones. Council at early stages. Good education services – specialist schools, excellent primary schools, and post primary schools. Knowledge not there about PSNI services etc. Social & Environmental – build places to meet. Economic – good offerings not out at town centres well promoted.
			Ensuring Residents are aware of all aspects of Community Plan
			Better dog control

<b>Hillsborough</b>	<b>Local Likes</b>	<b>Local Dislikes</b>	<b>Vision for the future</b>
<b>Health and Well-Being</b>	Good parks	Health – long waiting times / health centre move to Lagan Valley Hospital	Long term vision to make things better – funding 5/10 years
	Great health facilities	Rates – value for money?	Accident & Emergency Hospital Lagan Valley, evenings / weekends
	Health – good hospital provision		Leisure – green space, reflects rural and city area. Parks and gardens, Salto, Lisnagarvey, rackets club, ice bowl. Lagan Valley Regional Park over 2 million users
<b>Environmental and Infrastructural Improvements</b>	Parking/traffic issues in Moira and Hillsborough	Traffic congestion – Moira – bad. Commuter parking	Environment which is better, feels a better place to live
	Good bus service	Parking / traffic issues – Hillsborough / Moira	Building and spaces we have to be properly used. Derelict buildings regenerated – Bridge Street to be used fully
	Accessible to Belfast	Infrastructure issues – Knockmore link / traffic and parking issues	Social housing in derelict properties
	Waste Collection	Parking and traffic flow through village (on street parking charge)	North Lisburn – Council to Council sort out energy from waste plant so that Lisburn is not a dumping ground – White mountain
	Transport Infrastructure	Roads and footpath maintenance	Transport Plan



Hillsborough	Local Likes	Local Dislikes	Vision for the future
	Make better use of Moira Demesne	Planning and development – John Lewis / Residential flats and town housing	Hillsborough Village – Jewel in the Crown. Castle, historic palaces, lake, destination draw, aesthetic value, historic interest could be developed further, engagement historic palaces.
	Use flexi buses etc to connect various areas.	Traffic flow, cycle paths, footpaths	Additional car parking
		Road and pavement condition	Improve the public realm and make it more pedestrian friendly/more attractive in Moira
		Waste collection	Bypass for Moira to remove the traffic problems from the Main Street
		Planning process	Park and ride expansion/options at station or other area.
		Joined up infrastructure	Land-use and Spatial plan inter-linked
		Planning process and policies / engagement – retrospective planning, lack of protection flora/fauna, monitoring planning	Creating linkages and connectivity between urban and rural areas
		Planning inconsistent – poor enforcement, historical issues inherited / enforcement process flawed due to legislation	Flyover at dual carriageway

Hillsborough	Local Likes	Local Dislikes	Vision for the future
		Traffic – lack of good infrastructure, traffic crossings	Additional Car Parking
		Public Transport – linkages with / between Lisburn & Castlereagh, no link between Lisburn & Castlereagh ie. Hospital, school buses	
		Joined up thinking – lack of infrastructure – no coordination between BT / roads etc., North Lisburn - dump	
		Castlereagh not so good in comparison to Lisburn ie facilities and level of investment	
		Some footpaths hard to walk on and weeds growing which is unsightly which impairs visual image of the area	
		Roads going up to Old Coach Road needs a footpath to access local facilities	
		Planning within the village; too many properties built with no parking facilities	
		Traffic in village chaotic at certain times of the day - Hillsborough and Moira	
		Irresponsible Dog Ownership	
		Transport plan – cycle route, less car orientated “we’re going dutch”	

<b>Magaberry</b>	<b>Local Likes</b>	<b>Local Dislikes</b>	<b>Vision for the future</b>
<b>Education and Skills</b>	Excellent Schools and College facilities		Need Education Partnership
	Good choice of schools	Difficult to know in which direction the education system is going. Do you need to live beside a school to be able to get a place in school? Need vision. If no jobs for school leavers here there is no potential here. Need to get the balance right	Stronger Partnerships across all sectors e.g. Health, Education
	Some key effective partnerships already exist	What is the Health offer?	Balanced Local Area Plan – Fast Track Planning
<b>Economic Development and Regeneration</b>	Excellent Council Services	Car Parking Charges too high	
	The Social projects provided in Maghaberry village is a good; e.g. house building	Lack of Night Time Economy	The on-going issue of the proposed John Lewis store needs a final decision to allow Lisburn City to progress as the issue is having a negative impact on the area
	Good central location and access to facilities such as M1 Motorway and Airport	Transport services needs improving in the rural areas going into Lisburn City, particularly in the evening for the youth and the elderly population and the broader age spectrum. There are also no direct transport services from one part of the new Council Area to the other e.g. a bus from Castlereagh Area to Lisburn Area. All services go to Belfast	Need to market Lisburn as a City. No night time economy and no vision. Main shopping streets should have coffee shops open. The problems with partnerships between local businesses needs improving

Magaberry	Local Likes	Local Dislikes	Vision for the future
	Good that the Council is coming together with Partnership Working Arrangements and positive potential and attitude for the future of the area	Fear from the merger of the 2 councils into one larger council for Lisburn & Castlereagh City Council in that places and smaller settlements could be left out and forgot about	Need Transport System linking all the settlements in the District
	Central location in NI	The Council needs to work harder to attract major investment to the area as people are moving away from area	A vision is needed for better schools and the Council should use their influence
		Maze/Long Kesh Site needs investment	Floral Presentation
		There is no 'Night Time Economy' in Lisburn City. Need to prove that Lisburn is a City. No coffee shops open after 5:30pm and the staff don't want to serve you near closing time	Attract Major Investment. This will create a knock on effect to help create a 'Night Time Economy' as well as REAL JOBS and a VIBRANT CITY
		High shop vacancy rates in Lisburn	Attract Events to the District – Concerts at the Maze (Big Venue Site), build hotels close to City Centre and provide better links to the train stations and events

Magaberry	Local Likes	Local Dislikes	Vision for the future
		Better Marketing is needed to bring shoppers into Lisburn City Centre	Area Plan Timeframes are lengthy. If a company wants to build offices (e.g. American Company) they need land available and leadership to allow the company to Invest. Need to have a fast track system to allow offices into the City and fast track the Planning Application Process. Need Invest NI, land banks, office space, brownfield sites
		High Rates for small business/shops. Something needs to be done	
		Better Marketing and Communication is required for big events on in the District. People don't know that events are on until they are over	
		Knockmore/Sprucefield Link needed urgently	
<b>Safer, Creative and Inclusive Society</b>	The restructuring of the Police Service of Northern Ireland to correspond with the new Lisburn & Castlereagh City Council Boundaries is good idea		Need Long Term FUNDING PLAN from the Council and other Partnerships (Council Investment Plan)
	The support from Council to Community Groups such as Festival Funding, Support Grants is good		Need to get to know Castlereagh Area and all the new Council Area. (Building Links and Relationships between Lisburn and Castlereagh)

Magaberry	Local Likes	Local Dislikes	Vision for the future
			Community Halls – Available and Used
<b>Health and Well-Being</b>	The access to two hospitals in the Council District is excellent. Most people don't realise that two hospitals exist in the Council District	The Lagan Valley Hospital has only part time Accident and Emergency Services. The Service is being stripped out	Modernised Play Park Facilities
	Good sports facilities in the area		
	Good recreational parks and open space in the area, e.g. Wallace Park in Lisburn. Particularly like the idea of organised events in the parks which is a positive idea		
<b>Environmental and Infrastructural Improvements</b>	Waste and recycling facilities are good in the area		Need Investment in Lagan Valley Tourism. Open up the Lagan Navigation with more investment. Money has already been spent on the Locks
	Maghaberry village used to have nothing and now it has grown. This is good and it would be important to continue to improve on the growth of the settlement. Many people want to buy houses in Maghaberry		
<b>Other</b>			

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
<b>Education and Skills</b>	Problems for school leavers with availability signposting to work	Poor academic achievements/lack of engagement with education by some sections of the community	Address the disconnect between educational performance and home life; educational performance disparity
	Education generally good but for some there are big disparities. There is a framework there for development	Address the disconnect between educational performance and home life; educational performance disparity	Home vs Education: Community Schools connecting home with schools and making schools the hub of the community. Grow the hub (better engagement between home and the school) and civic responsibility
	Education was highlighted by the group in regards to Lisburn where there are great schools especially Downshire Primary School	Youth provision is not good enough – more facilities and programmes needed	Citizenship – Engage at school level
		Disconnect between home and school life. Need the aspiration conversation. With essential skills (numeracy/ literacy/ ICT) often there is no opportunity to continue to certain levels because of budget cuts by DEL when essential skills is oversubscribed	
		Not enough engagement with young people, more engagement needed with young people and the vulnerable to access education which leads to employment. The Stepping Stones is a shining example of this in action but more is needed	

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
<b>Economic Development and Regeneration</b>	The whole of the Benson Street area (all the bungalows) do not have a space for children to play except the parks and streets	Transport for rural areas	Linking historical significance through tourism – better sales pitch
	Lagan Valley – Central location in NI – links N/W/S/E	Reduction in town centre activity – night/day	Better night time economy
	Castlereagh Hills	Council has poor engagement with business community	Better Council communication
	Area is good, plenty of shops, close to railway and buses	Public Services are strained due to funding and resources	Linking activities through partnering organisations
	LVI is a great asset	Silo approach to work	Shops are same as other major towns but not enough different artisan independent traders
		Poor night time economy especially in Lisburn City	Intregated Transport Action Plan
		Several problems regarding night time economy - scoping study of why investors are not investing	Restaurant Pre-theatre menu



Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
		<p>Tourism – could be exploited more. Lisburn very well located for travelling - by air, rail, bus, M1/Dublin corridor especially for secondary spending. Difficult to access history of Lisburn – rich in linen history connected also to tow path, Hilden etc. Could exploit the back stories to these. City centre could be utilised more especially evenings and weekends and it needs to be more embracing and not just about retail. Many of the local churches are keen to engage with inner city projects</p>	<p>Would like to see more fun days in the park at Lisburn, maybe a few community dog shows. We did have one over a year ago that was a great success. This type of event brings young and old together. Would like to see the issue of Maze prison resolved. We have the aviation society at the Maze prison the second time this year. This society has been closed no open day</p>
			Develop the courthouse
		Economic – improve manufacturing	Intergrated Transport Plan
		Better and more effective community engagement/ social/ religious/ economic	Integrated regeneration plan for the city centre including communications/ transportation networks
		Fully exploit our tourism offering and business potential	Tourism Strategy with complementary planning with the wider sector – community to international level. Events planning across the sector. Embrace integration and exploit events we already have eg. Balmoral Show

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
		City centre regeneration needs to be more than just a retail offering	Night Time economy - PSHRS, VSP and pre-theatre
		Not enough linkage historically through the two areas ranging from the Hillhall Road into Casltreagh which was an important mode of transport for trading years ago. The start of the Lagan begins in Lisburn, plenty of potential for historical links	
<b>Safer, Creative and Inclusive Society</b>	Good Residents – Staff relationships – community Groups	Strategic connection around health and referral. Better awareness about what is on offer. Break the silo mentality.	Reduce ASB
	Perception of high crime in area	Perception of inadequate Policing	International themed festivals
	Good support from Police, PCSP, council	Advertising of workshops etc being held at Island Centre – Wallace Park not always obvious	Introduce a Community Forum
	Social – theatre	Unrealistic expectations – Poor promotion by LCCC	Community links need to be improved across new Council area, i.e. through the provision of community events, improved transport links, etc.
	Good community and voluntary sector	Children safety at Railway Bridge, Antrim Street	Better and more effective community engagement/ social/ religious/ economic

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
	Good community policing connections – but this is to change rapidly soon	The lack of joined up thinking within the area in regards to the statutory/voluntary/ Community sector and lack of signposting to residents of the area for particular projects	Encouraging community groups to come together regularly to share ideas, opportunities with Councillors
	Good community organisations which have grown in capacity and strength and a growth in volunteering and voluntary groups	Partnership Working needs to be better in order to allocate resources better across the Council area	One Stop Shop – eg. Clinic/ signposting, referrals by agencies. Do we centralise this?
	Good support offered by Council to local communities – grants/development		
	Women’s group (Atlas) felt very supported by council, councillors, grants eg Parenting programmes		
<b>Health and Well-Being</b>	As a cyclist any help in this direction is always appreciated - such as “cycle lanes,” are always welcome when possible	Health Provision needs improved in terms of A&E opening hours and doctor waiting lists	Lagan river needs cleaning
	Excellent Range of Shopping	Should be more joined up thinking about health, more support and signposting/ referrals. There are many options out there but statutory agencies may not know where to refer to. Some groups/ agencies are better at doing this than others	Better use of Local Hospital
	First class open spaces, Wallace Park, Moira Demesne	Class issue –Poor/Affluent all in the same district ward	Need more European style dining and encouraging people to linger and relax in the city centre

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
	Good Church Linkages – Harmony	Poor communication about events	Strategic connection around health and referral. Better awareness about what is on offer. Break the silo mentality
	Good sports facilities, i.e. Lagan Valley Leisureplex, SALTO		Make Lisburn City a place to linger and relax - a café culture
	Having hospital/health centre close by		Should be more joined up thinking about health, more support and signposting/ referrals. There are many options out there but statutory agencies may not know where to refer to. Some groups/ agencies are better at doing this than others
<b>Environmental and Infrastructural Improvements</b>	Close to road links to rest of NI	With the lack of affordable housing young people are being driven out of the area which is of major concern meaning jobs, economic value being taken away from the area	Parking Spaces in Lisburn
	Excellent Road/Rail links across NI/ROI	Metro Plan – Lack of vision beyond Greater Belfast and concerns on lack of transport in rural areas	Develop the Knockmore Link
	Environment – pleasant parks and play areas for children	Retail in Lisburn City Centre – Suffering as a result of out of town alternatives	Still more to be done in Upper Ballinderry
	Nice quiet area, but could do with a small park. There are areas that have gone wild, weeds etc. rag weed	Poor Nightlife in Lisburn City Centre – close too soon/not enough choice	One complaint about the rose beds that residents say do nothing for the village when visitors visit with main A <sup>n</sup> as the main link

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
	Wallace Park is a great asset	Public Realms Works is causing problems for local residents – taking too long to complete/dangerous for people with disabilities/keeping visitors away from the city centre	Reopen the Railway Halt
	L&CCC and Focus – New Partnerships	Night Time Economy – Almost non-existence. Difficult to access after 5.30pm. Need to improve on options for local residents and tourists/visitors	Making the place look nicer with hanging baskets
	Good Realm Scheme/ parks/ open spaces	Lisburn needs a central hub and better branding to create a shared identity. Transport links need to be improved.	Need busy bus links
	Really good green open spaces – Wallace Park/Moira Demesne	Improve Disabled Parking Spaces in Lisburn city centre	Bus Station
	Excellent road links for both NI/ROI	The regeneration of the public realm in Lisburn	Rail links/Car Parking – Lisburn City Centre – Open up Knockmore Halt which has access to 750 car parking spaces

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
	<p>The group discussed the outstanding retail opportunities there are in the areas of Lisburn and Castlereagh with regards to the Forestside Shopping Centre, Sprucefield Shopping Centre and the Bowstreet Mall. The potential development of a John Lewis would only add to the shopping district and the potential to attract more people to use the Lisburn and Castlereagh area as a shopping district. Also an emphasis on a vibrant independent retail trade was mentioned with many shops open for business</p>	<p>Vacant buildings could be used for community events, internet cafes, etc</p>	<p>Lagan River – Expand river activities that include fishing, leisure, income, environment and tourist</p>
	<p>The Leisure facilities and sporting events particularly in the Lisburn area are a source of pride among people in the Lisburn area, with centers like the LeisurePlex in Lisburn and the Ice Bowl in Dundonald. However it was highlighted the contrast between leisure centers in the Castlereagh area with regards to losing the Robinson Centre which leaves the Castlereagh area without a swimming Pool. There is a possibility of redevelopment at the Carryduff Shopping Centre as a possible location</p>	<p>Branding and image of new Council area needed, new image/identity, central hub and sense of place</p>	<p>top political decisions holding up economic development i.e. stalemate over the Maze - we need a sport stadium</p>

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
	Excellent shopping facilities in Lisburn and surrounding towns/villages	Tourism – could be exploited more. Lisburn very well located for travelling - by air, rail, bus, M1/Dublin corridor especially for secondary spending. Difficult to access history of Lisburn – rich in linen history connected also to tow path, Hilden etc. Could exploit the back stories to these. City centre could be utilised more especially evenings and weekends	Play park for young families there are not enough areas for children to play
<b>Other</b>	A very diverse area and a good mix of urban/rural	Need better communication to residents	Bring down territorial/political markings along main routes to make the town a city for everyone
	Officially the best place in NI to live	There is a lack of identity between the Lisburn and Castlereagh area, although it was recognized that the new council borough is in its infancy but links i.e roads can be improved as local links between the areas via the Hillhall Road can be dangerous and currently no bus routes linking the two areas to the best of the tables knowledge. The Castlereagh and Lisburn were recognised as having good interior routes but poor exterior routes	Advice Centre in Lambeg

Lagan Valley Island	Local Likes	Local Dislikes	Vision for the Future
	Excellent International Events held in council area	Public Services – Silo approach. Currently under extreme pressure but a better joined up approach especially from the statutory agencies is required	Engagement – LCCC to listen carefully to the needs of the community and show flexibility to reduce those concerns
	Really good free events provided for families by local council		Investment into the heart of the city's infrastructure – the waterways
	Existing good relationships between local communities and local Councillors/Council staff		Heart City – Lisburn has a pledge with British Heart Foundation
	There's a willingness to engage. Don't have to fight to be heard by staff, councillors, institutions		Pushing supporting other Partners Projects, e.g. FRS, Life Scheme
	Lagan Valley Island – Excellent building but under used in particular the Lighters Restaurant		
	Good urban and rural links with urban environments being relatively close to rural areas, should there be more linkage between the two where urban people can access a rural lifestyle and support local produce from the rural areas		
	Lisburn & Castlereagh – The best place in NI to live		



Enler Centre	Local Likes	Local Dislikes	Vision for the future
<b>Education and Skills</b>	After School	Need more investment in people	A centre of excellence for all - from childcare, families, young people, health education
	Access to schools - Dundonald High School	Could schools use Billy Neill during the week?	Training opportunities for youth
	Education Subcommittee – Recently established and working well.	Don't want Dundonald HS to close, but it needs more facilities	Development of adult learning (accessible for all)
		Parking at Brooklands PS is a problem. – could remove empty NIHE houses to provide more parking	Nursery / Primary School Plan
		Erosion of facilities at Dundonald HS, needs more investment – numbers intake up this year	<ul style="list-style-type: none"> <li>· Accessible lifelong learning – Enhanced engagement with colleges.</li> </ul>
		Nursery places/future school places	<ul style="list-style-type: none"> <li>· Family Support and Peer Support Programmes – Continuation of these programmes with better signposting.</li> </ul>
		Pre-school Provision – Not enough places for the number of children in the area	<ul style="list-style-type: none"> <li>· Childcare – Accessible childcare facilities which allow parents to access training.</li> </ul>
			<ul style="list-style-type: none"> <li>· Training and Employment – Targeted, job focused and practical training for young people.</li> </ul>
<b>Economic Development and Regeneration</b>	Local events to bring in trade	Night time economy	Unemployment/access to work opportunities
	Regeneration of parts of area good, more to be done	Employment opportunities not good	Employment (locally)
	Good central location for employment opportunities	Village centre reduced/moved – economy not evenly spread	Containment and regeneration
	ASDA, Dundonald Enterprise Park, Comer Road shops	Vacant units need to be brought into use	Maintain services for childcare and young people to release parents for jobs

Enler Centre	Local Likes	Local Dislikes	Vision for the future
	Inspire Business Park – Opportunities for development	Ballyoran needs Wifi	Employment -link to community, support within existing infrastructure
		Dundonald Village – Pop up shops scheme. Needs regeneration project	Give investors 1 year rent and rates free to develop business. Financial incentives
		Hospital & ASDA big employers	Implement CUIDF
		Small jobs/employers have disappeared	- Better publicity of assets
		Dundonald Enterprise Park is great but business need practical help	- Connect centre
		Business rates in Dundonald Village are too high	- Tourism potential
			Council should promote tourism/history of the area
			- History of the Motte
			- Tap into Greenway
			- Education programmes/projects
			Sunday Market/car boot sales in vacant park and ride
			Job opportunities
<b>Safer, Inclusive and Creative Society</b>	Children being part of a community	Don't know a lot about Lisburn/Castlereagh coming together	Inclusion for all
	Using the Enler Centre	Disconnect Lisburn – Castlereagh	Better housing
	Getting to know the people within the community – outside agencies can bring to the community	Partnership working for quality of life issues	Increased partnership working
	Have lived in Dundonald over 40 years	Youth Club lost	Expansion of services already here
	Good community spirit	Council and Youth Service people not as close	Purpose built affordable childcare facility
	Growing up in a community	Reductions in funding for community	Create opportunities for people

Enler Centre	Local Likes	Local Dislikes	Vision for the future
	I love the community	Dundonald Village "felt excluded"	Quality affordable childcare particularly in Ballybeen
	Have worked in the community for over 30 years	Disconnect between Ballybeen and Dundonald Village	Work with key stakeholders in community, maintain existing services
	Love every minute here	Loss of Youth club, Council run with Youth Service	Link in early to stakeholders
	Brought my children up here	Community disconnect over time	Community participation – go beyond this; not this, which is consultation
	People, great place to live	Restriction in funding is reducing services	Centre of excellence (0-6 years) – possibly make multi-functional centre, self-sustaining
	Community involvement	Feel some of services/no of projects has reduced since move of community centre	Support for most disadvantaged
	Great community spirit	Outlying areas from estate feel a disconnect from events/facilities in estate	Centre of Excellence Childcare in Estate
	People all ages are the asset	Lack of child care	Ongoing forum for optimal distribution of services
	Enler Centre has given estate a lift	Don't know Lisburn very well yet	Community playing a key role, maintaining role over time – "seeing through"
	Identity	Local residents feel they've been tagged on to LCCC and don't fit	Decent Christmas Tree – please!
	Friendly people, accepting newcomers	Lack of facilities in Moneyreagh for young people	Better range of social housing especially for people with disabilities
	Great place to live, previously community very involved	Anti-social behaviour growing	Community Health and Well-being hub
	Great community spirit, good voluntary spirit (youth)	Community Facilities - Not welcoming / too programmed	Youth developing informal space/police relationship development
	Community Centre good focal point	Need local facilities	Provision of 3G playing pitch development at Brooklands, sooner rather than later;

Enler Centre	Local Likes	Local Dislikes	Vision for the future
	Super place to live - community, family, friendly, quiet, safe	No bank	More developed community participation to include ongoing participation with an advisory panel to ensure community issues are being adequately addressed, e.g. the LAG leader Programme.
	Low crime rate	Lack of Police presence	Community Hub – Combining facilities for sports, youth, education, leisure and childcare. Either a new purpose built facility near the old Ballybeen Square or spread across multiple facilities using existing services in the area like the Women’s Centre.
	Estate people have pride in their area	There is a total lack of facilities in Castlereagh – reduced rates required.	Expansion of Ballybeen Women’s Centre – Expand centre with more facilities for pre-school and youth. This would free up other venues like the Enler Community Centre for use by other groups.
	NIHE District office is local	We feel far away from Lisburn with no common identity.	PSNI – To make contact with community groups and organisations in the area to open dialogue.
	The identity of this area is important.	Community Venue Hire – Prices of hall hire for groups like Bowls have increased with no lower rate for pensioners	
	The Council Community Development workers are very thorough, helpful and easily accessible.	Anti-Social Behaviour at Ballybeen Women’s Centre– Youths causing disturbances outside Ballybeen Women’s Centre. Alcohol and drugs are an issue. Have caused damage to the centre and tried to gain access to the building. Has been reported to PSNI but no response has been noticed	

Enler Centre	Local Likes	Local Dislikes	Vision for the future
	Council Staff engagement – Meetings with senior staff and groups have taken place.	Facilities for Young People – No facilities for young people in Ballybeen	
	General Safety in Ballybeen – Felt that the estate was generally a safe place to live.	Play Park Facilities – Outdated	
	Ballybeen Women’s Centre – Seen as a positive example.	Provision for men – No dedicated facilities or training programmes	
	Council Arts Service – Arranged artists to support summer scheme in Women’s Centre and arranged a trip to ISLAND Arts Centre.	Brooklands Youth Centre – In a poor location which makes it inaccessible	
	Policing – Do know the community police officers.	Position within Council – Fear that as Ballybeen is a small area on the edge of the Council area it may be forgotten about	
	Community Groups – BIG, BAGITT, BMMG, Ballyoran Community & Arts Group.		
	Growing area (no stigma)		
	Housing Executive – Seen as supportive and responsive		
	The community pulling together helping each other to achieve the goals		
<b>Health and Well-Being</b>	Good open spaces (to play in)	DIIB is great for ice skating, bowling but no football. Nothing for the area	Health Centre
	Great open space	Difficult to get an appointment with GP or hospital	GP Practice lacking in Estate – have to go into village
	Amenities e.g. Allotments	Either social housing or demolish and use for alternatives (cost of each)	Hidden Health issues
	Links to Ballyoran Centre	What goes on at Billy Neill other than football? Is it open to the public?	Lack local health/welfare provision (capital project) Link to local services and facilities

Enler Centre	Local Likes	Local Dislikes	Vision for the future
	Potentially Ulster Hospital will be a fantastic facility	Rates too high	More community links to health services and delivery
	Good facilities (hospitals, Ice Bowl)	There is no doctor's surgery in Castlereagh.	Bringing on wellbeing centres
	Shopping facilities and Dundonald Ice Bowl;		Health
	There is a good quality, accessible hospital in the area, the Ulster Hospital.		- Utilise community infrastructure e.g. mental health in Salvation Army Hospital
	Rates – Lower than Belfast.		- Health Centre or existing provision using charities
<b>Environmental and Infrastructural Improvements</b>	Comber Greenway, Lagan Towpath great facilities	No direct bus to DIIB from Ballybeen	Car parking
	Good bus service into Belfast	<u>Parking issues</u> re shopping in village	Car parking in Dundonald Village
	Waste amenities	Need a swimming pool	Park and Share
	Setting		Multi storey
	Good bus service into Belfast	Poor connections between all parts of the new LCCC	Car Parking
	Good open spaces and future plans/opportunity	Why is a grey bin so expensive compared to Belfast?	- Get rid of the trees beside ASDA
	Comber Greenway and Lagan Tow Path	Why is it so expensive to be buried in LCCC?	- Multi storey car park
	Leisure facilities are good	Not all areas of the area have street lights so why are rates so high?	Better Public Transport
	Local facilities are good	Parking in Dundonald is a problem	- Transport links in circle route
	The area around Dundonald has a magnificent landscape setting, poetically described as one of the loveliest valleys in Ulster. There is a need to preserve this visual setting.	Parking at the hospital – on street causing problems in Dundonald Village	- Busy bus to reduce traffic
	New Council area – Positive, freshness. Hope that it will bring more opportunities and resources.	Traffic congestion - road safety issues, parking, new developments create more traffic, dangerous for pedestrians	Use ASDA car park to access other shops – short term win

Enler Centre	Local Likes	Local Dislikes	Vision for the future
	Ballybeen Upkeep – Estate kept clean and well maintained. Residents take pride in their homes and gardens. Hanging baskets were seen as a positive.	Outlying Transport Links	Connect parts of Dundonald
	Allotments – 25 people from the community involved. No vandalism.	Or need better transport to get to facilities	- Village-Comber Road-DIIB-Greenway-housing
	Public Transport – Regular bus services which serve the whole estate.	Schools can't get to pitches	Use church car parks to access services (stopped cause if donation given car park becomes rateable)
		Fly Tipping and no amenity site	Use "Boris Bikes" to connect parts of Dundonald
		The area has only a tiny children's playground and no public park.	- Separate bikes and pedestrians on Greenway
		The poor state of the roads with excessive traffic congestion through Dundonald and around the Primary School.	- Clean up dog dirt
		Excessive waiting times for car parking at ASDA car park.	Use the park and ride – put Boris Bikes in it (closed cause of lack of funding)
		Lack of tourism or heritage trails and signage to identify the historic centre of Dundonald.	Traffic management plan and key transport links
		Poor consultation with the local community on planning issues.	Containment of urban sprawl hand in hand with regeneration to intensify and fully express the qualities of Dundonald;
		New dwellings are built too close to the street restricting off road car parking.	Easing of bottlenecks along the main arterial route to improve the traffic flow, particularly at the junction of the Old Dundonald Road/Comber Road/Grahamsbridge Road;

Enler Centre	Local Likes	Local Dislikes	Vision for the future
		Historically, the Council has been cheerleader for the extension of Dundonald towards Comber - this could lead to the coalescence of the two settlements.	Community Allotments Scheme – Building on existing allotments to create a community allotment which is free to access and accessible to all demographics including young people, youth groups, older people, health groups etc. Community Garden on Newtownards Road given as an example.
			Parks and Leisure Facilities – New play parks, 3G pitch, swimming pool.
		Need for locally accountable planning	
		Lack of amenities in local area: parks/leisure facilities	
		Excessive traffic congestion in Dundonald	
		Need to reinforce the identity of the area, Castlereagh is regarded as the poor relation, no centre identified	
		Lack of Civic Amenity Site within the Dundonald area	
		Large Item Refuse Collection – Pensioners now have to pay for this service where previously it was free	



<b>Bradford Court</b>	<b>Likes</b>	<b>Dislikes</b>	<b>Vision for the future</b>
<b>Education and Skills</b>	Primary school education is good	Drainage infrastructure especially on Saintfield Road	Training and education programmes to encourage investment and business opportunities. Up skill the workforce
	Access to other places and services, central location		Central Location – Library
<b>Economic Development and Regeneration</b>	Killynure Com Assoc – training programme for unemployed people. Ready to access jobs	Need a better transport to Lisburn. People in Carryduff shop in Lisburn	Need an Integrated transport plan to include; Road safety at Primary School, through traffic, traffic controls e.g.one way system, parking,public transport. Road layouts, connect facilities- school to library to centre
	Public transport to Belfast is good	No community facilities	Community GPS and land owners and stat bods to develop multi-purpose
	Duck Walk – potential to develop	Roads and Paths - Poor state of repair, Dog pooh, weeds and pot holes	Need a community multi-use hub
	Main roads are in good order	Traffic – Road safety especially around Primary School, Church Road/Killynure Road	
	Footpaths good		
<b>Safer, Creative and Inclusive Society</b>	Good Youth Groups at COFI/Scouts/Brownies etc	Not enough youth provision	Local people need to have meaningful input into planning process. Need to be listened to. Community involvement – to redress balance of houses to services
		Lack of access to outdoors facilities, bicycle tracks, nature walks	

Bradford Court	Likes	Dislikes	Vision for the future
<b>Health and Well-Being</b>	Leisure facilities are good	Sports facilities too expensive	Access to outdoors strategy to include; finger posts/signage, connect open spaces and services, work with local communities to improve areas
		Lack of local jobs	
		Lack of activity and structures for older people	
<b>Environmental and Infrastructural Improvements</b>	Excellent flower display at roundabout and around the Council area	Lack of social activities	
	HRC is good facility	Lack of services, e.g. shops. Banks and post office	
		Only one play area for all of Carryduff	
		Building too many houses in green belt	
		Need more salt boxes in hilly areas especially in Estates	
<b>Other</b>			

# Consultation Response Form

The questions from the consultation document are reproduced below.

The response form can be completed electronically, or printed and completed by hand.

Email your completed form to [kyle.bingham@niauditoffice.gov.uk](mailto:kyle.bingham@niauditoffice.gov.uk)

You can also post responses to us at:

Mr Kyle Bingham  
Northern Ireland Audit Office  
106 University Street  
Belfast  
BT7 1EU

## **Please respond by 30 November 2015.**

When answering the questions please also provide additional explanation and detail where appropriate, to understand the basis of your comments.

Please do not feel that you need to respond to all the consultation questions; we welcome brief or partial responses addressing only those issues where you wish to put forward a view. If there are further observations you would like to make in addition to the questions included in this consultation, however, please feel free to include these in your response.

We may draw on your responses when explaining how we have acted on the consultation, or if we need to follow up matters raised with some or all other respondents. Therefore, your comments will be regarded as public unless you let us know that they should not be. If so, please let us know when you submit your response, whether you consider all or part of your submission to be confidential.

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**Question 1** – Is there any further information that you consider should be included within the preface to the Code?

*Enter text here....*

*None*

**Question 2** – Do you agree that the Code should be struck at a principles-based level?

*Enter text here....*

*Yes*

**Question 3** – Do you agree with the proposed structure and content of the Code?

*Enter text here....*

*Happy with content but feel that a diagram or flow chart would be helpful to visualise how the code integrates with audited bodies, other codes, legislation etc. The code in 1.14 talks about “other forms of joint working or contracts with other public or third sector bodies”. It would be useful to have a diagram showing where the NIAO sits with “other bodies”.*

**Question 4** – Does Chapter One of the draft Code provide a clear description of the status and scope of the Code? If you think it could be improved, please provide details.

*Enter text here....*

*There are page numbers up to chapter one and then they appear to stop. Under 1.2 and on the 3<sup>rd</sup> line, would it be better to use the words “is scheduled to be” rather than the word “was” and on the last sentence substitute “replaces” with “will replace”.*

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**Question 5** – Does Chapter One of the draft Code identify the correct general principles? Please provide details if you think that additional principles are required or if you consider that any of the principles identified in Chapter One are inappropriate.

*Enter text here....*

*Agree with principles used. However, the Council feels that the principle of "Practicality" should also be used. The entire Audit Process has become impractical because of the complexity of the accounts. Should any adjustments be required, post audit, then there seems to be endless other adjustments required which have to be audited again to make sure that the original change has been effected.*

**Question 6** – Does Chapter Two of the draft Code address clearly the Local Government Auditor's statutory duties in respect of the audit of financial statements? If you think it could be improved, please provide details.

*Enter text here....*

*The Council would like the NIAO to consider the area of "giving advice on best practice". The Council has just recently carried out a major review of the Effectiveness of its Internal Audit. One of the recommendations was "to include advisory in addition to assurance based activity as part of the Internal Audit remit".*

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**Question 7** – Does Chapter Three of the draft Code address clearly the Local Government Auditor’s statutory duties in respect of his/her work on proper arrangements? If you think it could be improved, please provide details.

*Enter text here....*

*The Council believes that the NIAO could offer greater assistance to the Audited Body in terms of Value for Money audit if it did not have to spend so much time on the technical complexities of the Final Accounts.*

**Question 8** – Does Chapter Four of the draft Code address clearly the Local Government Auditor’s statutory duties in respect of his/her work on the performance improvement duties of councils? If you think it could be improved, please provide details.

*Enter text here....*

*Agreed*

**Question 9**– Does Chapter Four of the draft Code address clearly the Local Government Auditor’s statutory duties in respect of their reporting requirements for the different types of audit covered by this Code?

*Enter text here....*

*Council believes that the reporting could be simplified. Why does the Audited Body have to have the draft unaudited accounts approved by committee and signed off. Would it not be more simple to just have the Audited Accounts approved and signed off by Council before the*

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*prescribed date of October 31<sup>st</sup>.*

**Question 10** – Does Chapter Six of the draft Code address clearly the Local Government Auditor’s use of the additional powers set out in this chapter?

*Enter text here....*

*Agreed.*

**Question 11** – Does Chapter Six of the draft Code address clearly the Local Government Auditor’s statutory duties in respect of his/her work on smaller local government bodies?

*Enter text here....*

*Agreed*

**Question 12** – Does Chapter Eight of the draft Code address clearly the Local Government Auditor’s rights of access to third parties?

*Enter text here.... Should there be a mention of the Data Protection Act when dealing with information from Third Parties.*

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**Question 13** – Do you have any comments on the material provided in the Schedules to the draft Code?

*Enter text here....*

**None**

**Question 14** – Do you have any observations on the completeness or accuracy of the Glossary?

*Enter text here....*

**None**