



Lisburn &
Castlereagh
City Council

Performance Improvement Plan 2017/2018

SUMMARY DOCUMENT



Many Hands
Make Light Work

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Performance Improvement Objective	Community Planning Theme	Local Development Plan Strategic Objective	What We Will Achieve
We will promote the provision of accessible high quality play opportunities and activities for children and young people.	<p>Theme 1: Children & Young People</p> <p>Outcome: Our Children & young people have the best start in life.</p>	<p>Enabling Sustainable Communities & Delivery of New Homes.</p> <p>Promoting Sustainable Tourism, Recreation & Open Space.</p>	<ul style="list-style-type: none"> Provision of a new play park at Hydebank Playing Fields Three refurbished play parks at the following locations; Colby Play Area, Queen Elizabeth II Ballymacoss Play Area and Hillhall Play Area Establishment of a new Disability Sports Hub, providing equipment and opportunity to participate <p>in sporting activities with appropriate exit routes. Sports Wheelchairs will be housed at Lough Moss and the variety of cycles – hand, tandem, trikes etc. will be housed at Billy Neill</p> <ul style="list-style-type: none"> Have an increased number of young people taking part in physical activity. Total number of participants target is 6,732. To achieve this figure, the <p>programme targets 10 – 18 year olds, male and female able-bodied and disabled and living in areas of High Social Need</p> <ul style="list-style-type: none"> Assist in increasing the capacity of sports clubs and groups to accommodate and support more children and young people participating Facilitated Clubs to have an <p>increased number of qualified volunteers from the present baseline of 260</p> <ul style="list-style-type: none"> Increase the number of children learning to swim from a baseline of 6400 Youth Council will be developed in 2017/18 Established a planned and <p>preventative maintenance programme which reduces the number of complaints, accidents or incidents in parks and open spaces</p> <ul style="list-style-type: none"> Reduction in the number of accidents at home through inspections of domestic residential properties with children under 5 years of age
We will support Economic Development through working with local businesses, social enterprises and their representative organisations to help identify and address issues and to capitalise on the opportunities that the coming year brings.	<p>Theme 2: The Economy</p> <p>Outcome: Everyone benefits from a vibrant economy.</p>	<p>Driving Sustainable Economic Growth.</p> <p>Supporting Sustainable Transport & Other Infrastructure.</p> <p>Growing our Cities, Town Centres & Retailing.</p>	<ul style="list-style-type: none"> Delivery of the Hillsborough Tourism Master Plan Successfully marketed a vacant site within Lisburn City Centre to procure a developer who will ultimately deliver a new hotel Supported new business start-ups, through the Interim Business Start Programme and the NIBSUP <p>across the Council area to create at least 85 new jobs</p> <ul style="list-style-type: none"> Delivered a range of projects to support up to 100 local businesses through Business Growth initiatives Invested through the LAG Programme £761, 921 in the local rural economy in 2017/18 with the <p>potential to create 42 new jobs</p> <ul style="list-style-type: none"> In conjunction with the interagency Safety Advice group a range of varied events are delivered in Lisburn City Centre focused around the new events space created in Market Square Community Centres used as platforms to promote <p>development of social enterprises</p> <ul style="list-style-type: none"> We will have identified household kerbside waste collection services to increase recycling rates while providing good quality recyclable materials to local reprocessing facilities Our bin collection service will be more efficient by using vehicle <p>route planning software</p> <ul style="list-style-type: none"> Provided access to the Comber Greenway through the provision of car parks, safe access routes and kissing gates which will provide 24 hour access Provided an opportunity for local businesses to promote fitness and team building amongst staff
We will promote safe healthy communities and active lifestyles, well-being and independence of people and communities.	<p>Theme 3: Health and Wellbeing</p> <p>Outcome: We live healthy, fulfilling and long lives.</p>	<p>Enabling Sustainable Communities & Delivery of New Homes.</p> <p>Promoting Sustainable Tourism, Recreation & Open Space.</p>	<ul style="list-style-type: none"> Provision of access to the Comber Greenway through car parks, safe access routes and kissing gates which will provide 24 hour access Provision of a new play park at Hydebank Playing Fields Three refurbished play parks at the following locations; Colby Play Area, Queen Elizabeth II Ballymacoss Play Area and Hillhall Play Area Built a new stage and awning to facilitate outdoor performances at Moat Park <p>A variety of programmes to address social isolation, encourage physical activity in the elderly, disabled and vulnerable in the community is available throughout the council area</p> <ul style="list-style-type: none"> Establishment of a new Disability Sports Hub, providing equipment and opportunity to participate in sporting activities with appropriate exit routes. Sports Wheelchairs will be housed at Lough Moss and the variety of cycles – hand, tandem, trikes etc. will be housed at Billy Neill Have an increased number of <p>young people taking part in physical activity. Total number of participants target is 6,732. To achieve this figure, the programme targets 10 – 18 year olds, male and female able-bodied and disabled and living in areas of High Social Need</p> <ul style="list-style-type: none"> Increased the capacity of sports clubs and groups with an increased number of qualified volunteers from the present baseline of 260 A Health & Well-Being Officer in position, their main role is to oversee the Healthwise scheme, <p>in partnership with the Public Health Agency and promote physical activity for all</p> <ul style="list-style-type: none"> A Macmillan Move More Coordinator in position, they will organise an exercise and social interaction programme for clients suffering and in remission from cancer Creation of a Heart City walk in Dundonald to support the Council's partnership with British Heart Foundation Protection of children under eighteen years of age from <p>exposure to purchasing sunbed sessions, tobacco products and solvents from retailers and vending machines</p> <ul style="list-style-type: none"> Community capacity built through the development of local resilience programmes to support citizens in the event of responding and supporting an emergency Worked with at least 20 local businesses to enable them to access information and assistance to support and encourage employee health and well-being
We will create an attractive place to live work and visit and preserve the natural environment for the future.	<p>Theme 4: Where we live</p> <p>Outcome: We live and work in attractive, resilient and people-friendly places, safeguarding the local and global environment.</p>	<p>Protecting and Enhancing the Built & Natural Environment.</p> <p>Enabling Sustainable Communities & Delivery of New Homes.</p> <p>Supporting sustainable transport.</p>	<ul style="list-style-type: none"> Created a sensory wildlife garden in Moira Demesne The Council will be entering 6 towns/villages and Lisburn City in 'Ulster in Bloom' aiming to retain our two Green Flag Awards Opened a 1km path around the lake in Billy Neill Park Enhanced public art installation at Lagan Valley Island Introduction of standards <p>to promote responsible dog ownership in shared open space and parks</p> <ul style="list-style-type: none"> Reduction of environmental crime at identified 'hot spots' including dog fouling, graffiti and litter through the use of overt CCTV Supporting local communities carrying out community clean-ups and litter reduced Attractive Public Realm spaces delivered <p>We will have identified household kerbside waste collection services to increase recycling rates while providing good quality recyclable materials to local reprocessing facilities</p> <ul style="list-style-type: none"> Respond promptly to illegal dumping issues with in the Council area Continued to market and promote the Lisburn Castlereagh area as an ideal location for investment <p>Delivered a public realm scheme in Lisburn City Centre connecting to the recently completed area. Work will include new paving; street lighting and bins in a number of streets.</p> <ul style="list-style-type: none"> Further developed the current concept plan for a Public Realm Scheme for the centre of Hillsborough village with a view to work commencing on the ground in spring 2018 <p>Planned and preventative maintenance programme together with enhanced energy management and efficiency that reduces carbon production and retains a high quality Council estate</p> <ul style="list-style-type: none"> Delivered a diverse range of housing suitable for all, approx. 650 new homes annually
We will promote and encourage inclusivity through the introduction of appropriate plans and strategies to ensure that LCCC meet the needs of different groups within the community.	<p>Theme 5: Our Community</p> <p>Outcome: We live in empowered, harmonious, safe and welcoming communities.</p>	<p>Enabling Sustainable Communities & Delivery of New Homes.</p>	<ul style="list-style-type: none"> We will have identified household kerbside waste collection services to increase recycling rates while providing good quality recyclable materials to local reprocessing facilities An improved street cleansing service across the council area with an increased level of satisfaction and reduction in complaints Supporting local communities <p>carrying out community clean-ups and litter reduced</p> <ul style="list-style-type: none"> Improved community engagement through better communications from Operational Services Establishment of a new Disability Sports Hub, providing equipment and opportunity to participate in sporting activities with appropriate exit routes. Sports Wheelchairs will be housed at <p>Lough Moss and the variety of cycles – hand, tandem, trikes etc. will be housed at Billy Neill</p> <ul style="list-style-type: none"> Have an increased number of young people taking part in physical activity. Total number of participants target is 6,732. To achieve this figure, the programme targets 10 – 18 year olds, male and female able-bodied and disabled and living in areas of High Social Need <p>Health & Well-Being Officer in position their main role is to oversee the Healthwise scheme, in partnership with the Public Health Agency and promote physical activity for all</p> <ul style="list-style-type: none"> A Macmillan Move More Coordinator in position, they will organise an exercise and social interaction programme for clients suffering and in remission from cancer <p>Age friendly coordinator in position</p> <ul style="list-style-type: none"> Number of public meetings and community engagement events organised by PCSP and issues addressed Youth Council will be developed in 2017/18 Programmes will be delivered in rural communities concentrating on Peace and Good Relations



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Improvement Plan**
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