

PERFORMANCE IMPROVEMENT OBJECTIVES 2015 - 2017

CORPORATE SERVICES

1. To provide appropriate development, support and facilities to Elected Members in order that they can fulfil their democratic role.
2. To manage on behalf of the Council, the overall resources in accordance with capital and revenue budgets agreed annually, including the operation of an effective system of internal financial controls.
3. To deliver human resources and organisational development services that are responsive to the Council's needs and consistent with best practice.
4. To deliver effective marketing and PR strategies that enable employees and customers to understand, support and participate in the work of the Council.

DEVELOPMENT & PLANNING

5. Taking a lead role in planning and improving the environmental, aesthetic and economic sustainability of development and land use throughout the City and in developing its competitive position regionally, nationally and globally.
6. Promoting the sustainable development of the city's physical, social and economic infrastructure.
7. Undertaking appropriate activities to assist in the improvement of the health and wellbeing of communities and to sustain a safe, planned, attractive and prosperous city for all citizens.
8. Contributing to the development and coordination of a forward thinking land use and community plan and its integration for the social, economic and environmental sustainability and wellbeing of our citizens.

ENVIRONMENTAL SERVICES

9. Undertaking appropriate activities to assist in the improvement of the health and wellbeing of communities and to sustain a safe, clean, attractive and prosperous city for all citizens by partnering with the wider 'Health family' agencies and other bodies.

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10. Providing and developing best value for money services and sustainable environmental management practice through collaboration and continuous improvement by encouraging and adopting best practice, innovation and creativity in the provision of quality services.
11. Building on the ethos of continuous improvement and customer focus and embrace change as necessary to ensure an effective and efficient allocation of resources in modern service delivery.
12. Achieving waste management plan objectives by working with arc 21 to develop and deliver the policies and infrastructure required to sustainably deal with waste at both a regional and local level.

LEISURE & COMMUNITY SERVICES

13. Through improvement, collaboration and efficiency continue to develop high standard, customer responsive leisure and community development opportunities both innovatively and equitably.
14. Contribute to improving the health & quality of life opportunities of local residents.
15. Through the work of the Department positively enhance the profile of the City of Lisburn & Castlereagh.
16. Contribute to fostering cohesion, sharing and integration within the Council area.