

Lisburn & Castlereagh

Community

ACTION PLAN 2018
2019

Theme 5: Our Community

Outcome 5

We live in empowered,
harmonious, safe and
welcoming communities

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We live in empowered, harmonious, safe and welcoming communities

Action 5.1 *Regeneration through co-design and co-production*

Why are we doing it?

5.1.1 There is no heart within some villages and limited collaboration at agency or community level

5.1.2 Service users are in a good position to influence service delivery in areas where access to services is poor

5.1.3 There is a lack of central, neutral community spaces in areas where there is a growing population and new houses planned – the level of housing developments have preceded the development of infrastructure putting extra strain on services

What is our target?

5.1.1 & 5.1.3 Develop a neutral community hub using co-production principles

5.1.2 Increase access to community services

How are we going to achieve it?

5.1.1 Agree plans between communities and agencies for future community infrastructure developments

5.1.2 Support a hub development group under co-production principles to develop feasibility plan and how services are going to be delivered and investigate and report on business cases by November 2018

5.1.2 Develop and implement collaborative opportunities within any design, build and delivery projects

5.1.2 Provide short term support to build capacity to allow communities to manage assets

5.1.2 Building relationships through community programmes

5.1.3 Promote and develop opportunities for community ownership and development through HCN, by November 2018

Who is going to do it?

- **LCCC (Ryan Black)**
- Community Voluntary Sector – Carryduff Regeneration Forum and Killynure Community Association
- Choice Housing
- EANI
- Libraries NI
- NIHE
- PSNI
- SEHSCT/BHSCT

What resources do we need to do it?

- £80,000 – Choice Housing (contribution to interim community facility)
- Council feasibility study
- NIHE Building Relationships & Capacity programme

What supporting outcomes does this address?

- Public services are enhanced through co-design and co-production
- We feel a sense of belonging in our local neighbourhoods: urban, suburban and rural
- Crime and anti-social behaviour is reduced

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Action 5.2 *Support Hub*

Why are we doing it?

5.2.1 We need collaboration among agencies to provide early intervention and support to vulnerable groups/individuals with complex needs

5.2.2 There are unacceptable levels of repeat offending

5.2.3 Nowhere that provides holistic support at the moment

5.2.4 There are inefficiencies when statutory agencies don't share information – working together saves money

What is our target?

5.2.1 Improve opportunities for vulnerable people

5.2.2 Increase the number of people who have been supported successfully through work of the hub

5.2.3 Reduce pressure on public services

5.2.4 Improve the service to individuals through more efficient working

How are we going to achieve it?

5.2.1 & 5.2.2 Develop a programme of regular reviews and interventions by March 2019

5.2.3 & 5.2.4 Develop the concept of a support hub by March 2018

5.2.3 & 5.2.4 Establish a support hub to help vulnerable groups/individuals by December 2018

Who is going to do it?

- **LCCC (Angela McCann PCSP)**
- BHST
- Community & voluntary sectors
- DoJ
- Lisburn Commerce Against Crime
- NIFRS
- NIHE
- PSNI
- SEHST
- Sport NI

What resources do we need to do it?

- Administration

What supporting outcomes does this address?

- Public services are enhanced through co-design and co-production
- We feel a sense of belonging in our local neighbourhoods: urban, suburban and rural
- Crime and anti-social behaviour are reduced

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Action 5.3 *Establish a Community Network*

Why are we doing it?

5.3.1 Currently no consistent approach to community engagement

5.3.2 Not all community voices are represented

5.3.3 There are areas where there is no collaborative approach – questions around representation and capacity and therefore there is a need to share learning and to adopt co-production and co-design principles

5.3.4 There is no community network

What is our target?

5.3.1 Increase level of engagement and participation

5.3.2 Increase the sense of ownership and sense of belonging and increase opportunities to be involved

5.3.3 Increase numbers of people availing of community development opportunities

5.3.4 Develop and set up a Community Network

How are we going to achieve it?

5.3.1 Develop seven DEA engagement fora by March 2019

5.3.2 Reflect diversity in focus groups

5.3.3 Promote community development opportunities more widely

5.3.4 Hold focus groups using co-production principles for development of community engagement network by March 2018 and develop a community engagement network by March 2019

Who is going to do it?

- **LCCC (Ryan Black)**
- Age Friendly
- BHSCT
- Community and voluntary sector
- DfC
- EANI
- Lagan Navigation Trust
- Libraries NI
- NICVA
- NIHE
- NIFRS
- PCSP
- PHA
- PSNI
- SEHSCT
- SportNI
- Volunteer Now
- Youth Council

What resources do we need to do it?

- Community Infrastructure Fund
- DfC Community Support Programme
- Complete HCN programme for 2018/19

What supporting outcomes does this address?

- There is participation and volunteering in public and community life, arts, culture and sport by people of all backgrounds
- We feel a sense of belonging in our local neighbourhoods: urban, suburban and rural
- Diversity is celebrated and there are good relations between people of different backgrounds and identities

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Action 5.4 *Volunteering*

Why are we doing it?

5.4.1 Volunteers are often undervalued

5.4.2 Society relies on the services of volunteers

5.4.3 There are significant numbers of volunteers who then go onto paid employment and can reduce high levels of isolation

5.4.4 16.2% of Lisburn and Castlereagh over 16s were volunteering (unpaid): Census 2011

5.4.5 There is a potential resource in under-represented groups e.g. people with disabilities

What is our target?

5.4.1 Promote volunteering and celebrate volunteers

5.4.2 Increase numbers and range of registered volunteers

5.4.3 Provide worthwhile volunteering opportunities throughout the community

5.4.4 Increase the numbers of over 16s who volunteer to 20%

5.4.5 Increases the numbers of volunteers from underrepresented groups

How are we going to achieve it?

5.4.1 Review remit of Mayor's Awards Group and formally recognise the work of volunteers on an annual basis and ensure volunteers feel valued and supported by March 2019

5.4.2 Establish Volunteer coordination group (based on awards group) to promote and support volunteering throughout LCCC area by March 2018

5.4.3 Agree a way to measure value of volunteering

5.4.4 Carry out an audit of current volunteering

5.4.5 Work collaboratively across agencies and the community sector to develop and promote volunteering opportunities and promotion of best practice – draw up programme of work by June 2018

Who is going to do it?

- **Volunteer Now (Lauren Harrison)**
- BHSCT
- Community and Voluntary sector
- DfC
- EANI
- Lagan Navigation Trust
- LCCC
- Libraries NI
- NICVA
- NIFRS
- NIHE
- SEHSCT
- SportNI

What resources do we need to do it?

- Administration by Volunteer Now
- No additional resources

What supporting outcomes does this address?

- There is participation and volunteering in public and community life, arts, culture and sport by people of all backgrounds
- Diversity is celebrated and there are good relations between people of different backgrounds and identities
- We feel a sense of belonging in our local neighbourhoods: urban, suburban and rural

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Action 5.5: *Asset-transfer*

Why are we doing it?

5.5.1 No clarity about how community asset transfer works

5.5.2 There is a need to develop a plan to encourage and support communities

5.5.3 The current system for community asset transfer is not fit for purpose

What is our target?

5.5.1 Increase the number of community groups who are involved in asset transfer

5.5.2 Develop a plan to help communities become involved in asset transfer projects

5.5.3 Improve the system for community asset transfer

How are we going to achieve it?

5.5.1 Start with specific projects, such as Hilden, Derrriaghy and Lagan Towpath, to explore asset transfer following co-production principles by March 2019

5.5.1 Hold one workshop to look at successes of community asset transfer and learn from good practice by June 2018

5.5.2 Engage with DfC to develop good practice guidance by end of March 2018

5.5.3 Map community assets in community management or ownership by May 2018 and explore other opportunities for Community Asset Transfer

Who is going to do it?

- **Resurgam (Denis Paisley)**
- Community and Voluntary Sector
- DfC (James Elliott)
- DTNI
- Heritage Trust Network NI
- LCCC
- LNT

What resources do we need to do it?

- Funding for workshop needed

What supporting outcomes does this address?

- There is community ownership and management of local assets and facilities
- Public services are enhanced through co-design and co-production
- We feel a sense of belonging in our local neighbourhoods: urban, suburban and rural

How will the actions be monitored?

The Community Planning Partnership is required to make arrangements to monitor progress against meeting the Community Plan outcomes, and the effectiveness of the actions taken for the purpose of achieving those outcomes. The Council must publish a statement once every two years on actions taken and outcomes achieved and community planning partners must provide the Council with relevant information to enable the Council to collate the information. The first statement must be produced by May 2019.

It is the responsibility of each appropriate partner to report feedback

and monitoring to the lead partner for any action. The lead partner will report to the chairperson of the TAP Group, who will report to the SCPP. There will be an annual review of statistics therefore monitoring will take place every six months if necessary in order to assess if actions are achievable, relevant and making a difference. If actions are failing to achieve outcomes, reprioritising will happen.

Therefore, it is of benefit to the representatives of the Council, statutory partners and support partners to gain an understanding of the various roles, remits and responsibilities of their

respective organisations including their legal duties, resource limitations and accountabilities to other agencies as early as possible in the process. Regular reporting gives partner organisations opportunities to raise concerns about deliverability at an early stage.

Where agreed actions are not being progressed, reasons for this should be reviewed with the partners and appropriate action taken to assist progress or amend the Action Plan. The Council is responsible for accountability to the public by publishing a statement on progress every two years.

Abbreviations:-

AED	Automated External Defibrillators	HRP	Historic Royal Palaces
AF	Age Friendly	LAC	Looked After Children
ASIST	Applied Suicide Intervention Skills Training	LBAP	Local Biodiversity Action Plan
BHSCT	Belfast Health & Social Care Trust	LCCC	Lisburn & Castlereagh City Council
BRT	Belfast Rapid Transit	LDP	Local Development Plan
CCMS	Council for Catholic Maintained Schools	LEAs	Local Enterprise Areas
CP	Community Planning	LNT	Lagan Navigation Trust
CPD	Central Procurement Department	NIAS	NI Ambulance Service
CPR	Cardiopulmonary Resuscitation	NICVA	Northern Ireland Council for Voluntary Action
C-SAW	Castlereagh Safe and Well programme	NIFRS	NI Fire & Rescue Service
CYPSP	Children and Young People's Strategic Partnership	NIHE	NI Housing Executive
DAERA	Department of Agriculture, Environment and Rural Affairs	NIYLT	NI Young Life and Times Survey
DEA	District Electoral Area	OHCA	Out of Hospital Cardiac Arrest
DfC	Department for Communities	ONC	Ordinary National Certificate
DfE	Department for Education	ORNI	Outdoor Recreation NI
DfI	Department for Infrastructure	PAD	Public Access Defibrillator
DIIB	Dundonald International Ice Bowl	PCSP	Policing and Community Safety Partnerships
DoJ	Department of Justice	PHA	Public Health Agency
DTNI	Development Trust NI	PSNI	Police Service NI
EANI	Education Authority NI	RDP	Rural Development Plan
EIL	Early Intervention Lisburn	SCPP	Strategic Community Planning Partnership
ERDF	European Regional Development Fund	SEHSCT	South Eastern Health & Social Care Trust
FSME	Free School Meals Entitlement	SERC	South Eastern Regional College
GVA	Gross Added Value	TWC	The Waterways College
HCN	Housing Community Network	VAT	Value-Added Tax
HLF	Heritage Lottery Fund	YMCA	Young Men's Christian Association