

Statement of Progress 2021 Statement on a Page

What have we done?

The vision:

An empowered, prosperous, healthy, safe and inclusive community.

The mission:

Working together to deliver better lives for all.





18 LAC apprentices moved into employment between 2019 – 2021.







100% of the 2019-21 **Youth Council members** have developed skills in planning and coordination; leadership and facilitation; media; co-working; and presentation skills.

80% of the 2019-21 **Youth Council** feel they have had influence on decision making.



There has been a **60% increase** in followers on Help Kids Talk social media since August 2020.

Help Kids Talk **delivered 2,150 resource packs** to 41 settings across the Lisburn area.

Theme 2: The EconomyOutcome:Everyone benefits from a
vibrant economy



SERC offered over **30** different courses and 5 Graduate Programmes where over **50% of graduates** have since gained employment.







In 2019-20 Invest NI provided **support** to **134** businesses in Lisburn & Castlereagh.

In the 5 year period from 2016 to 2021 Invest NI has **awarded £35M** to **383 businesses** in Lisburn & Castlereagh towards business development projects including job creation, research and development or skills development.



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106 businesses have engaged with LCCC to increase digital capacity and knowledge to support **business growth** and **job creation**.

72 businesses were supported though SERC Skills Focus in 2020/21.













Health and Wellbeing We live healthy, fulfilling and long lives

In 2020-21 the total number of **participants on the Everybody Active programme** was **1,131**.

There are **5 foster families** that have taken up **Vitality membership**.

85% of adults reported that their frequency of taking part in sport or physical activity had **increased**.

Over 80 people attended the **Keeping Active at Home** online Zoom talks and have received Keeping Active At Home packs **delivered to their doors.**

Before March 2020, **66% of LCCC respondents** interacted once a day or more with family, friends or neighbours by phone, in person, email and social media. In the period October to December 2020 this percentage **dropped to 52%** (Your Age, Your Community, Your Opinion survey 2020).

2021 has seen the **IOWEST number of patients** on the Dementia Register since 2018 (813).

52% of young people think that their mental and emotional health has been affected during the Coronavirus lockdown (NIYLT survey 20/21).

There were **26 more patients** on the mental health register in LCCC in 2021 compared to 2017.

Theme 4: Where We Live

Outcome: We live and work in attractive, resilient and environmentally-friendly places



173 social housing units were completed in the LCCC area in 2020.

The NI House Price Index (Q2 2021) for Lisburn/ Castlereagh indicated a **Standardised Price of £180,067** – the highest in NI.

There were **97** completions (41 Lisburn/56 Castlereagh) of which 6 were active elderly units and 2 were complex needs units.



In LCCC at March 2021 there were **2,441** applicants on the waiting list for housing with **1,747** in housing stress.

LCCC created **1.75 km of new walking routes** in an area now called Glenmore Parkland Trail.

The counters at two locations on the Comber Greenway provided an **estimate usage of 623,000** in 2020/21 - this was an **increase of approximately 280,000** from the previous year.

Theme 5: Our CommunityOutcome:We live in empowered, harmonious,
safe and welcoming communities



7 organisations received packs of Volunteers Week merchandise including certificates, pin badges, banners and notepads with downloads available for organisations of certificates, templates for press releases, logos etc.



17 networking organisations received hard copies of the volunteering opportunity sheets and a further 19 received them in email format for further distribution.



32 Volunteer Week social media posts on Facebook with a reach of **17,438**.



Volunteer Now **recruited and supported** volunteer involvement at Balmoral Show in September 2021 with **60 'Showmakers'** welcoming and guiding visitors throughout the 4 days.

organ press "I use online banking now which means I don't have to ask and arrange getting a lift from someone to go to the bank. I have downloaded an app which I use for repeat prescriptions and learning how to do these things has improved my confidence. Even though I don't go out much, due to health problems, I don't feel so isolated."

"I was made redundant last year and had been job hunting using my smartphone. The tablet has made it so much easier for me to apply for jobs and I am also doing some courses to help improve my technology skills and keep up to date with the modern world!"

"The tablet has been a huge help for my 5 year old son who has used the tablet for his homework. I have also downloaded educational games for him as well as Facetime which is great for keeping in contact with his grandparents who don't live here."

- Connecting You project feedback

"I didn't think it would have been easy to speak in front of that many adults, but I am proud of myself."

 Youth Council member who delivered a presentation at a virtual PCSP meeting

"It's been great to feel like the Council are valuing us as a group and taking our proposals seriously."

 Youth Council member after meeting with the Chief Executive of Lisburn & Castlereagh City Council "Receiving the grant meant I was able to purchase essential equipment for starting up my little business and launch it much faster than I could have anticipated. It was enormously helpful for me and I found the Go For It programme really supportive.

Thanks for helping my little business!"

- NIBSUP Covid Grant Review recipient

"Invest NI's continued assistance has been fundamental to our success in external markets."

- Founder and CEO of local company

"I became involved with the HOPE team when I was I7. I have had a social clause post, an internship and am now in an apprenticeship. I've gained qualifications, work experience as well as taking part on the outdoor wellbeing group. Facing my fears and talking to other young people in the same position helped me so much. When I think how far I've come I'm so proud of myself."

- H.O.P.E. Works

"Volunteer Now's support enabled me to utilise Be Collective and become admin on the system for my organisation. It developed my knowledge on how to link with other organisations and the confirmed the support that they can offer to the organisation."

"I've loved volunteering throughout the pandemic as it gave me a feeling that I was doing something worthwhile. It was difficult at times with all the restrictions but I'll definitely not stop now."

"We welcome the initiatives to keep our group members motivated and moving throughout this pandemic and the DVDs and accompanying booklets have proved most popular."

- The Newtownbreda WI

"I found it all very informative, interesting and easily understood."

- Talkboost training feedback